

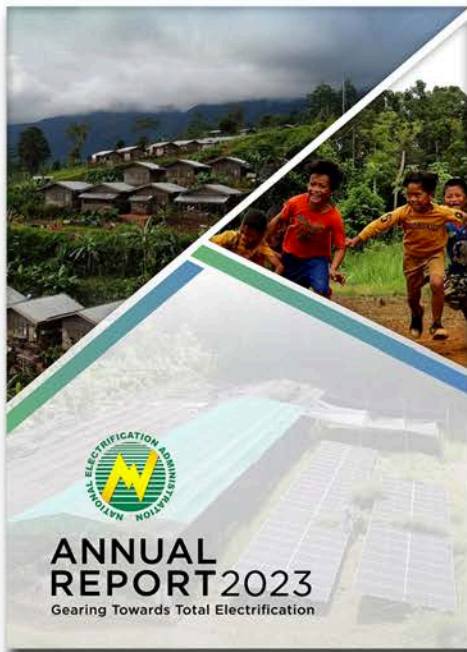


ANNUAL REPORT 2023

Gearing Towards Total Electrification



Report Contents



ABOUT THE COVER

The NEA 2023 Annual Report Cover encapsulates the profound impact of rural electrification. Set against breathtaking scenery, a vibrant community thriving beneath the glow of electric lights, showcasing the tangible benefits of this essential service. The joyful presence of playing children symbolizes empowerment, emphasizing NEA's commitment to enhancing rural lives. Additionally, the foreground image of solar panels signifies the agency's unwavering dedication to driving sustainable progress and fostering connectivity within rural communities.

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Republic of the Philippines
National Electrification Administration
Quezon City

March 2024

His Excellency Ferdinand Romualdez Marcos Jr.
President of the Republic of the Philippines
Malacañan Palace
Manila

Dear Mr. President:

I have the honor to submit the Annual Report of the National Electrification Administration for the Year 2023.

Very truly yours,


ANTONIO MARIANO C. ALMEDA
Administrator

MESSAGE FROM THE PRESIDENT OF THE PHILIPPINES



MALACAÑAN PALACE
MANILA

MESSAGE

For more than half a century, the **National Electrification Administration** has been a driving force in improving the social and economic condition of our citizens in the countryside through rural electrification. By strengthening the technical proficiency and financial viability of our electric cooperatives as well as preparing them to navigate the deregulated power market, you contribute towards the emergence of small- and medium-scale industries that give our people equitable opportunities for their development.

May you draw inspiration from the pages of your **2023 Annual Report** to enhance the implementation of our Sitio Electrification Program as you continue to pursue further initiatives that will make your agency more relevant to the needs of our time. I urge you to intensify your efforts in advancing environmental protection and conservation by exploring new sources of alternative energy to ensure a reliable power supply for our people in the future.

Beyond cherishing your achievements, let this publication serve as a reminder that we still have a long way to go in achieving the complete electrification of our nation by 2028. I thus enjoin you to continue empowering our people by facilitating the establishment of more electricity connections, especially for the benefit of our countrymen who live in the farthest reaches of our land. Together, let us become the light that guides our people in their darkest moments, renewing their hope, confidence, and fervor for life.

I wish you all the best in your heartfelt endeavors.


FERDINAND R. MARCOS JR.

MANILA
March 2024

THE PRESIDENT OF THE PHILIPPINES

MESSAGE FROM THE DEPARTMENT OF ENERGY



Republic of the Philippines
Department of Energy
(Kagawaran ng Enerhiya)



MESSAGE

On behalf of the Department of Energy (DOE), I congratulate the National Electrification Administration (NEA) officials and employees for their unwavering dedication and commitment to public service.

The task of expanding access to electricity is crucial to our country's national development, but its impact goes beyond the development that energization could bring. Of even more importance in this task is the comfort and convenience it will bring to every Filipino, to whom the government promises a better and more progressive way of life.

Despite the challenges and constraints, the latest NEA's energization data reflect significant progress within the franchise areas of electric cooperatives (ECs) in CY 2023. A total of 15.99 million consumers from 79 provinces, 91 cities, 1,386 municipalities, 36,065 barangays and 128,411 sitios were energized as of said year. This marks a substantial expansion of our electricity coverage and demonstrates the tangible impact of our electrification initiatives on the lives of millions of Filipinos.


Further, NEA's ability to respond to the community's needs during national disasters is commendable. Your approach to these disasters and how to respond to them has been steadily evolving --- from reactive to proactive, capitalizing on your resource mobilization and sustained efforts to restore electricity services to affected communities. Extreme events, however, will continue to come more often, even in greater intensity, as climate change escalates. Thus, I encourage you to be even more responsive.

I also congratulate NEA for being recognized by the Governance Commission for GOCCs (GCG) as one of the top-ranking GOCCs for 2022. This important acknowledgment underscores your Agency's ability to maintain the highest standards of corporate governance and reflects its commitment to excellence and accountability.

Finally, it is noteworthy to acknowledge NEA's significant role in guiding our ECs to perform efficiently within the regulated market which the government has established since 2001. While we recognize that each cooperative is unique, we are confident that the current NEA leadership will be able to shepherd our non-performing cooperatives towards efficiency and better service to its member-consumers.

Our collective responsibility is to energize and deliver quality and efficient electrification services to our people. I congratulate you for all your efforts in 2023, but at the same time, I pose the challenge for us to accomplish even more in the coming years.

Thank you and more power to NEA!


RAPHAEL P. M. LOTILLA
Secretary



Energy Center, Rizal Drive cor. 34th Street, Bonifacio Global City, Taguig City,
Philippines 1632 Tel. No. (Trunkline)(632)8479-2900
Website: www.doe.gov.ph; E-mail: infocenter@doe.gov.ph



NEA 5-POINT AGENDA

1 PROMOTE INCLUSIVE DEVELOPMENT THROUGH RURAL ELECTRIFICATION



2 INTENSIFY NEA & EC CAPACITY BUILDING



3 EMPOWER ELECTRIC CONSUMERS



4 ENHANCE CORPORATE GOVERNANCE



5 ENSURE COGNIZANCE OF LEGISLATIVE AGENDA



VISION

Promoting good governance, competence and transparency to achieve fully electrified Philippines in 2028.

CREDO

Go where the darkness looms
Create the path of light
Walk with the rural folks
Install the lines of progress

Work with the Electric Cooperatives
Spin the engine of growth
Bring electricity to the industries, communities and households

Protect the consumers' interest
Serve with your hearts
Share your talents
And make a difference

Live honestly
Work efficiently
Promote solidarity

MANDATED MISSION

- * To promote the sustainable development in the rural areas through rural electrification
- * To empower and strengthen the NEA to pursue the electrification program and bring electricity, through the Electric Cooperatives as its implementing arm, to the countryside even in missionary or economically unviable areas, and
- * To empower and enable Electric Cooperatives to cope with the changes brought about by the restructuring of the electric power industry

SHARED VALUES

To live and be guided by:

Commitment
Friendliness and Participation
Leadership and Initiative
Integrity and Honesty
Generosity
Hardwork
Teamwork

CORE VALUES

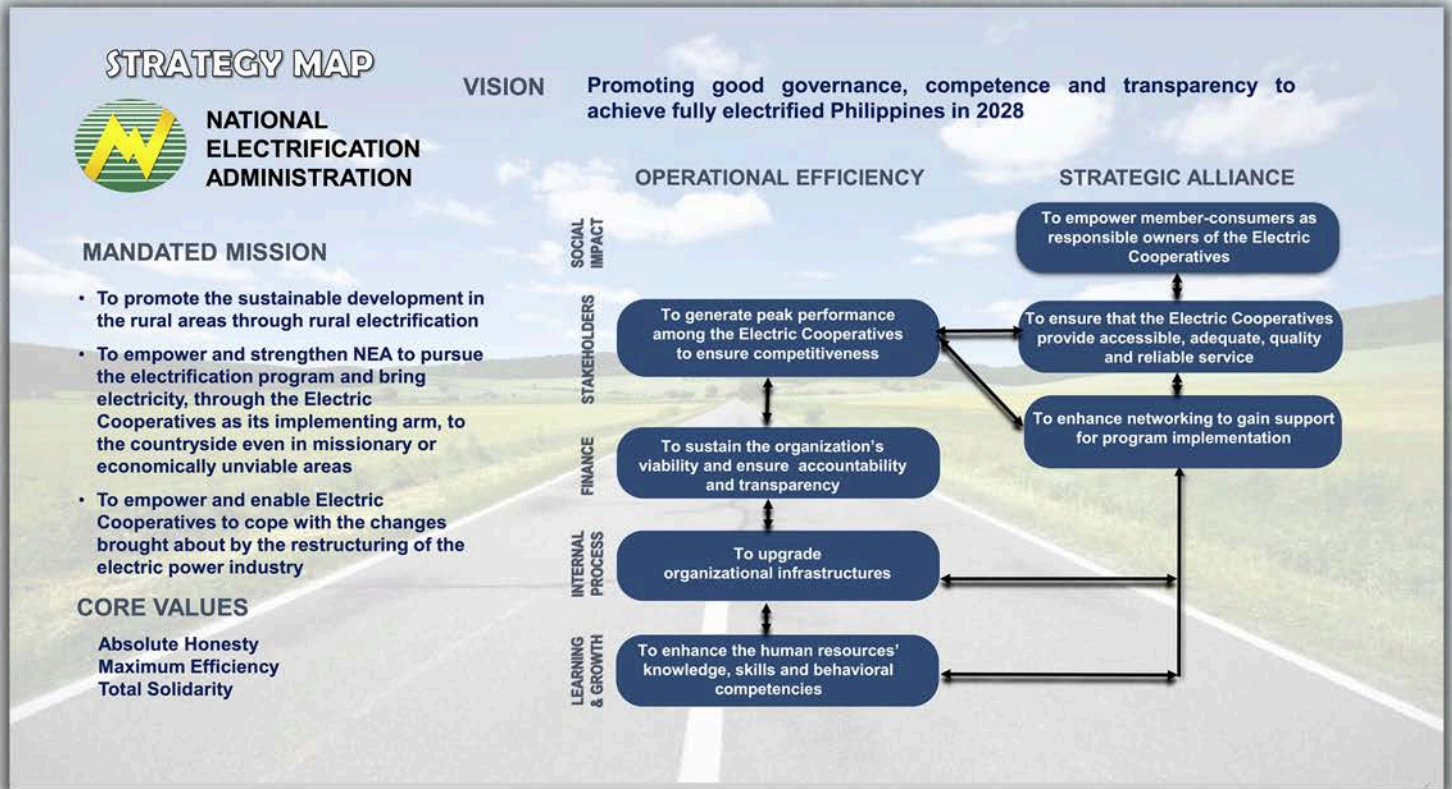
Absolute Honesty

Maximum Efficiency

Total Solidarity

As part of the Corporate Governance initiative of the agency, the Board conducts an annual review of the Strategy Map, Vision and Mission, and corresponding strategies for its attainment. Through Board Resolution No. 2023-20, the Board approved the NEA's new vision to state "Promoting good governance, competence and transparency to achieve fully electrified Philippines in 2028".

Through the NEA's Performance Scorecard Accomplishment Report, the Board is able to monitor the implementation of the corporate strategy of the Agency. For 2023, based on self-assessment, the NEA was able to achieve a 97.29% rating of its targets against the GCG-approved 2023 Performance Scorecard.



Statement Confirming Full Compliance with the Code of Corporate Governance

The NEA Board Governance Nomination and Remuneration Committee (BGNRC) reviewed the recommendations of Management prior to endorsement and approval by the NEA Board. All Resolutions and Actions taken by the NEA Board for Calendar Year 2023 are in full compliance with the Code of Corporate Governance.

Agustin L. Maddatu
AGUSTIN L. MADDATU
 Chairman, NEA BGNRC
 Member, NEA Board of Administrators

Statement Confirming Adequacy of Internal Control System

The NEA Board Audit Committee (BAC) reviewed the findings, observations and recommendations of the Internal Audit Quality and Management Office on the Operations of the NEA prior to the endorsement and approval of the NEA Board. The Internal Control System of the NEA is adequate.

Rene M. Gonzales
RENE M. GONZALES
 Chairman, NEA BAC
 Member, NEA Board of Administrators

Statement of Review of Financial, Operational, and Risk Management System

The NEA Board Credit and Risk Management Committee (BCRMC) reviewed the recommendations of Management for Calendar Year 2023 involving Financial, Operational and Risk Management prior to endorsement and approval by the NEA Board.

Atty. Alipio Cirilo V. Badelles
ATTY. ALIPIO CIRILO V. BADELLES
 Chairman, NEA BCRMC
 Member, NEA Board of Administrators

2023 CORPORATE PERFORMANCE SCORECARD ACCOMPLISHMENT

PES Form 4
Monitoring Report as of December 31, 2023

NATIONAL ELECTRIFICATION ADMINISTRATION

	Components			Annual Targets	Actual	Gross Rating	Weighted Rating									
	Strategic Objectives (SO)/Strategic Measure (SM)		Weight													
Social Impact	SO 1	To empower member-consumers as responsible owners of the Electric Cooperatives														
	SO 2	To ensure that the Electric Cooperatives provide accessible, adequate, quality, and reliable service														
Stakeholders	SM 1	Number of Completed and Energized Sitio Projects	20.00%	1,085	1,148	100.00%	20.00%									
	SM 2	Number of Consumers Connected	15.00%	500,000	501,777	100.00%	15.00%									
	SO 3	To generate peak performance among Electric Cooperatives to ensure competitiveness														
	SM 3	Number of EC Officials and Employees Graduated from Certification/Competency Programs	5.00%	1,450	3,259	100.00%	5.00%									
	SM 4	Improved EC Overall Performance Rating from "B" or "C" to at least "A" Rating	5.00%	2 ECs	6 ECs	100.00%	5.00%									
	SO 4	To enhance networking to gain support for program implementation														
	SM 5	Percentage of Satisfied Customers	5.00%	90%	99.20%* (Rating for external services provided from January - June 2023)	100.00%	5.00%									
			50.00%													
Financial	SO 5	To sustain the organization's viability and ensure accountability and transparency														
	SM 6	Amount of Loans Facilitated (PHP Billion)	10.00%	0.700	1.002	100.00%	10.00%									
	SM 7	High Collection Efficiency Maintained (%)	10.00%	97.57%	99.08%	100.00%	10.00%									
	SM 8	Budget Utilization Rate (BUR)														
		a. Subsidy Utilization Rate - Obligation	3.00%	90%	95.00%	100.00%	3.00%									
		b. Subsidy Utilization Rate - Disbursement	3.00%	90%	58.00%	64.44%	1.93%									
		c. Corporate Funds Utilization Rate (CO & MOOE) - Disbursement	4.00%	90%	53.00%	58.89%	2.36%									
			30.00%													
Internal Process	SO 6	To upgrade organizational infrastructures														
	SM 9	Percentage of Sitio Electrification Projects Funded that are Fully Compliant with NEA Standards and Specifications	5.00%	75% of projects done as of end of September 2023	83.70%	100.00%	5.00%									
	SM 10	Percentage of Sitios Completed and Energized Within 180 Calendar Days from Release of Funds to ECs	5.00%	75%	75.52%	100.00%	5.00%									
			10.00%													
Learning and Growth	SO 7	To enhance human resources knowledge, skills and behavioral competencies														
	SM 11	Compliance to Quality Standards	5.00%	Recertification Audit Passed	Recertification Audit Passed	100.00%	5.00%									
	SM 12	Percentage of Employees with Required Competencies Met	5.00%	Increase from 2022 Competency Level	<table border="1"> <thead> <tr> <th>Year</th> <th>Level</th> </tr> </thead> <tbody> <tr> <td>2022</td> <td>83.10%</td> </tr> <tr> <td>2023</td> <td>83.44%</td> </tr> <tr> <td>Increase/Decrease:</td> <td>0.34%</td> </tr> </tbody> </table>		Year	Level	2022	83.10%	2023	83.44%	Increase/Decrease:	0.34%	100.00%	5.00%
					Year	Level										
2022	83.10%															
2023	83.44%															
Increase/Decrease:	0.34%															
			10.00%													
			TOTAL	100.00%			97.29%									

* As evaluated by the contracted Third Party Research Agency (TPRA) of NEA. Final Rating is subject to validation by the Anti-Red Authority (ARTA)

WHISTLEBLOWING PROGRAM AND COMPLAINT POLICY

NEA WHISTLEBLOWING POLICY

It is the policy of the National Electrification Administration (NEA) to carry out its governance in a transparent, responsible and accountable manner with the utmost degree of professionalism and effectiveness to maintain public trust and restore credibility in public service.

The purpose of this Whistleblowing Policy is to enable any concerned individual to report and provide information, anonymous if he/she wished and even testify on matters involving the actions or omissions of the employees, officers and members of the Board of Administrators of NEA and protect the identity of the whistleblower from retaliation for his/her actions.

The salient features of the Policy include:

1. Creation of the NEA Monitoring Committee composed of the following: Chairperson - Deputy Administrator for Corporate Resources and Financial Services, Vice Chairperson - Department Manager for Legal Services Office, and Members – (a) Representative from the Office of the Administrator, (b) Department Manager for Human Resource and Administration Department, and (c) Representative from Samahan ng mga Makarepormang Kawani ng NEA (Samakaren).

2. Reportable Conditions - Whistleblowers may report to NEA such acts or omissions that are illegal, unethical, violate good governance principles, are against public policy and morals, promote unsound and unhealthy business practices, are grossly disadvantageous to NEA and/or the government. Whistleblowers may also report acts or omissions that otherwise involve violations of the following laws, rules, and regulations, to wit:

- a) R. A. No. 6731, "Code of Conduct and Ethical Standards for Public Officials and Employees";
- b) R. A. 3019, "Anti-Graft and Corrupt Practices Act";
- c) R. A. 7080, as amended, "The Plunder Law";
- d) Book II, Title VII, Crimes Committed by Public Officers, The Revised Penal Code;
- e) Executive Order No. 292 s. 1987, "Administrative Code of 1987";
- f) R. A. No. 10149, "The GOCC Governance Act of 2011";
- g) GCG MC No. 2012-05, "Fit and Proper Rule";
- h) GCG MC No. 2012-06, "Ownership and Operations Manual Governing the GOCC Sector";
- i) GCG MC No. 2012-07, "Code of Corporate Governance for GOCCs";
- j) Reportable Conditions as provided under GCG Memorandum Circular No. 2016-02, Revised Whistleblowing Policy for the GOCC Sector; and
- k) Other Circulars and Orders and applicable laws and regulations.

3. Protected Activities – no retaliatory action shall be made against an employee who discloses, threatens to disclose, or is about to disclose what he/she reasonably believes is in violation of a law, regulation or policy to his immediate superior and incompatible with the mandate of this office to a superior or through any means provided under this policy an activity, policy or practice of an officer, co-employee or any of the members of the Board of Administrators. Also, when the employee provides information to, or testifies before any panel duly constituted under this policy or competent court of jurisdiction conducting an investigation, hearing or inquiry into any violation committed of under the scope of this program or of any law, rule, regulation or policy.

4. Reporting channels via email, mail, telephone, fax, website and face-to-face meetings with the NEA Monitoring Committee Chair or any of its members.

5. Confidentiality of all information arising from the report shall be ensured.

6. Protection of a whistleblower against retaliation. NEA shall extend all possible assistance to the whistleblower under the law and given the circumstances.

7. Untrue Allegations may cause legal action/s against the whistleblower.

8. Procedure on handling whistleblowing reports (filing of reports, handling of initial reports, preliminary evaluation, full investigation and monitoring).

9. Final actions on the whistleblowing report.

The Agency's entire whistleblowing policy can be viewed and/or downloaded from the NEA website (www.nea.gov.ph).



NATIONAL
ELECTRIFICATION
ADMINISTRATION



THE NEA BOARD OF ADMINISTRATORS

Chairman



1. RAPHAEL PERPETUO MERCADO LOTILLA

Chairman, NEA-BOA (26 July, 2022 - Present)
Secretary, DOE (26 July 2022 - Present)

Age: 66

Highest Educational Qualifications:

- Master of Laws, University of Michigan Law School
- RA 1080, Philippine Bar
- Bachelor of Laws, University of the Philippines, Diliman
- BS Psychology, University of the Philippines, Diliman
- BA History - University of the Philippines, Diliman

Relevant Experience/s prior to appointment:

- Professor, University of the Philippines (UP)
- Undersecretary, National Economic and Development Authority (NEDA)
- President and CEO, Power Sector Assets and Liabilities Management Corporation (PSALM)
- Regional Programme Director of a regional seas project funded by the Global Environment Facility (GEF) and implemented by the United Nations Development Programme (UNDP)

2. FELIX WILLIAM BUQUID FUENTEBELLA

Alternate Chair, NEA-BOA (20 September 2022 - Present)
Undersecretary, DOE (24 October 2016 - Present)

Age: 49

Highest Educational Qualifications:

- RA 1080 - Philippine Bar
- San Sebastian Recoletos
- Institute of Law, Ateneo de Manila University
- BS in Business Administration, University of the Philippines, Diliman

Relevant Experiences prior to appointment:

- Undersecretary, DOE
- Deputy Secretary General, Housing and Urban Development Coordinating Council (HUDCC)
- Commissioner, Housing and Land Use Regulatory Board (HLURB)
- Chief of Staff and Head Legislative Staff Office of Congressman Arnulfo Fuentebella
- Assistant Majority Floor Leader, 12th Philippine Congress
- Political Affairs Officer, Office of Congressman Arnulfo Fuentebella

Continuing Training Program:

- Training Module on Phronetic Leadership, Development Academy of the Philippines, (DAP) Conference Center, Tagaytay City, 31 July - 04 August 2018
- Phronetic Leadership Training, Japan, 09 - 15 September 2018
- 15th Asia Cooperation Dialogue (ACD) and Other Related Meetings, Abu Dhabi, UAE, 15 - 18 January 2017
- ASEAN Government Leadership Program (AGLP), Ossining, New York and Washington D.C., USA, 07 - 12 May 2017
- Guest Speaker to the Korea-Asia Energy Cooperation Seminar, Seoul, Korea, 06 - 07 July 2017

Alternate



3. MARIO CASTILLO MARASIGAN

Alternate Chair, NEA-BOA (20 September 2022 - Present)
Assistant Secretary, DOE (09 December 2022 - Present)

Age: 63

Highest Educational Qualifications:

- Career Executive Service Eligibility, Rank III
- Career Executive Service Board
- Masters in Management (full academic units), Technological University of the Philippines
- Post Graduate in Geology, International Institute for Aerospace Survey and Earth Sciences (ITC – Enschede) Netherlands
- RA 1080, Licensed Geologists
- Bachelor of Science in Geology, Mapua Institute of Technology

Relevant Experience/s prior to appointment:

- Assistant Secretary, DOE
- Officer-in-Charge, DOE-EPIMB
- Director, DOE-REMB, EUMB
- Senior Official on Energy Leader, APEC and ASEAN

Continuing Education Program:

- 2023 NEA Strategic Thinking Conference-Workshop, 27-28 January 2023, Quest Plus Conference Center, Clark Freeport Zone, Pampanga

4. AGUSTIN LAYOSO MADDATU

Member, NEA-BOA (18 November 2016 - Present)

Age: 74

Highest Educational Qualifications:

- BS in Commerce, Major in Business Administration, University of the East, Manila

Relevant Experiences prior to appointment:

- Deputy Administrator for Administration, NEA
- Rural Electrification Director, NEA
- Acting General Manager, various ECs
- Chief of Research Division, NEA
- Financial Analyst, NEA

Continuing Education Program:

- ICD Masterclass Governing with Analytics: Building A Predictive Enterprise, Training Date: 10 December 2021 (via Zoom App)
- ICD Webinar: Future-Ready Boards, A Deep Dive, 28 May 2020
- Advanced Corporate Governance Training (ACGT) 18 - 19 November 2019, Sulohotel, Quezon City
- Corporate Governance: Board Effectiveness Best Practices, 09 November 2018, Manila Marriott Hotel, Pasay City
- Introduction to Finance for Directors, 24 August 2017, Discovery Primea, Makati City
- Best Practices in Parliamentary Procedures for Public Officials, 26 May 2017, Manila Marriott Hotel, Pasay City
- Professional Directors Program, 1, 8, 9, 15, 16 March 2017, Discovery Primea/Dusit Thani Hotel, Makati City
- 2023 NEA Strategic Thinking Conference-Workshop, 27-28 January 2023, Quest Plus Conference Center, Clark Freeport Zone, Pampanga
- Masterclass on Adopting an Entrepreneurial Mindset: A Primer for Board Directors, 29 September 2023, Zoom App

Administrator

Members



5. RENE MIJARES GONZALES

Member, NEA-BOA (01 June 2017 - Present)

Age: 68

Highest Educational Qualifications:

- BS in Military Education and Training, Philippine Military Academy, Baguio City

Relevant Experiences prior to appointment:

- Executive Director, CIRCA Security and Investigation, Inc.
- Division Chief, Intelligence, Civil Aviation Authority of the Philippines
- Department Manager, Intelligence and Investigation ID and Pass Control, Manila International Airport Authority

Continuing Education Program:

- ICD Masterclass Governing with Analytics: Building A Predictive Enterprise, Training Date: 10 December 2021 (via Zoom App)
- ICD Webinar: Future-Ready Boards, A Deep Dive, 28 May 2020
- Advanced Corporate Governance Training (ACGT) 18 - 19 November 2019, Sulo Hotel, Quezon City
- Corporate Governance: Board Effectiveness Best Practices, 9 November 2018, Manila Marriot Hotel, Pasay City
- Introduction to Finance for Directors, 24 August 2017, Discovery Primea, Makati City
- Best Practices in Parliamentary Procedures for Public Officials, 26 May 2017, Manila Marriott Hotel, Pasay City
- Government Quality Management Program's (GQMP) 5th Symposium on Service Quality Standards: Translating Insights from Clients to Standardize Service Experience, 13 December 2023, Zoom App

6. ALIPIO CIRILO VILLACORTA BADELLES

Member, NEA-BOA (28 September 2017 - Present)

Age: 75

Highest Educational Qualifications:

- Bachelor of Commerce, San Beda College, Manila
- Bachelor of Laws, San Beda College, Manila

Relevant Experiences prior to appointment:

- Co-chairman, House Joint Congressional
- Power Commission (JCPC)

- Chairman, Committee on Energy, 12th & 13th Congress
- Chairman, Committee on Ethics, 11th Congress
- Founder, Badelles Law Office
- President, Integrated Bar of the Philippines (IBP), Lanao del Norte Chapter
- Governor, IBP Northern Mindanao

Continuing Education Program:

- ICD Masterclass Governing with Analytics: Building A Predictive Enterprise, Training Date: 10 December 2021 (via Zoom App)
- ICD Webinar: Future-Ready Boards, A Deep Dive, 28 May 2020
- Corporate Governance: Board Effectiveness Best Practices, 08 November 2019, Marriot Grand Ballrom, Pasay City
- Advanced Corporate Governance Training (ACGT), 18 - 19 November 2019, Sulo Hotel, Quezon City
- ICD Risk Management in the Age of COVID-19, 29 April 2022
- Masterclass on Adopting an Entrepreneurial Mindset: A Primer for Board Directors, 29 September 2023, Zoom App

7. ANTONIO MARIANO CARRASCO ALMEDA

Member, NEA-BOA (17 November 2022 - Present)

Administrator, NEA (15 November 2022 - Present)

Age: 60

Highest Educational Qualifications:

- Master in Public Administration, University of Caloocan City
- Attended Law School, Ateneo De Manila University
- AB History - Political Science, De La Salle University

Relevant Experiences prior to appointment:

- Deputy Executive Director, Joint Congressional Energy Commission (JCEC), formerly known as the Joint Congressional Power Commission (JCPC)
- Actively involved in the formulation of the bill for the EPIRA Amendments
- Overseer in the privatization process of the various power plants of the National Power Corporation (NPC).

Continuing Education Program:

- 2023 NEA Strategic Thinking Conference-Workshop, 27-28 January 2023, Quest Plus Conference Center, Clark Freeport Zone, Pampanga
- National Rural Electric Cooperative Association (NRECA) Power Xchange, 05-09 2023, Nashville, Tennessee, USA

2023 NOTABLE ACCOMPLISHMENTS OF THE BOARD

The NEA Board of Administrators (Board) is composed of five (5) members, including the NEA Administrator, and is headed by the Secretary of the Department of Energy (DOE) as Chairman. On 22 September 2022, Undersecretary Felix William B. Fuentebella and Assistant Secretary Mario C. Marasigan were designated as alternate chairmen of the DOE Secretary. On 15 November 2022, Administrator Antonio Mariano C. Almeda was appointed as NEA Administrator.

For the year 2023, a total of twenty-four (24) Board meetings (12 regular, 12 quasi-judicial matters, and 1 special meeting) were conducted by the Board and approved a total of 229 resolutions to respond to the requirements of NEA, the electric cooperatives, and the Rural Electrification Program as a whole.

On the other hand, the Board Committees accomplished the following:

- The Board Governance, Nomination, and Remuneration Committee (BGNRC) chaired by Board Member Agustin L. Maddatu held a total of eleven (11) meetings;
- The Board Credit and Risk Management Committee (BCRMC) chaired by Atty. Alipio Cirilo V. Badelles held a total of seven (8) meetings; and
- The Board Audit Committee chaired by Board Member Rene M. Gonzales held four (4) meetings and approved sixteen (10) committee resolutions.

Administrator's Report



As we reflect on the accomplishments of the year 2023, I am both honored and inspired to share with you the remarkable strides we have made in advancing the electrification mission of our nation. This year has been a testament to our collective dedication, resilience, and unwavering commitment to empowering communities through sustainable and equitable energy solutions.

I. Rural Electrification Program

In pursuance of the President's directive of total electrification, the NEA proactively implements the Sitio Electrification Program. For 2023, a total of 1,148 sitios were energized and an additional 501,777 consumers were connected. The latest available energization status of the franchise areas of the ECs showed that 79 provinces, 91 cities, 1,386 municipalities, 36,065 barangays, 128,411 sitios, and 15.99 million connections have been provided with electricity.

II. Provision of Loan Facilities to ECs

NEA provides loans to ECs under its Lending and Guarantee Program. NEA has extended a total of PhP1.002 billion worth of loans to 28 ECs in 2023. This includes loans for Capital Expenditure (CAPEX) of 19 ECs amounting to PhP474.68 million, Working Capital (WC) of 11 ECs amounting to PhP465 million, Short-Term Credit Facility (STCF) for 1 EC amounting to PhP50 million, and Modular Generator Set of 1 EC amounting to PhP12.85 million.

Additionally, a collection efficiency of 99.08% for 2023 was obtained. The NEA reported a total collection of PhP2.050 billion, short of the PhP2.130 billion that was due.

III. Capacity Building Program for EC Personnel

The EC workforce participates in a variety of competency seminars and training programs offered by the NEA. A total of 3,234 EC staff members attended 42 workshops in CY 2023. The purpose of the seminars and training courses is to strengthen the financial, institutional, and technical (FIT) competencies of the employees of the ECs in order to further increase their operational effectiveness and achieve financial sustainability.

IV. Corporate Governance

A. ISO 9001:2015 Certification

The NEA was able to recertify its ISO 9001:2015 certification by upholding its good governance principles. On 21 December 2023, TÜV Rheinland Philippines conducted a re-certification audit covering the scope of "Provision of Financial, Institutional, Technical and Legal Assistance to the ECs which in turn undertake power distribution on an area coverage basis."

The initial audit result states, "The organization has established and maintains an effective system to ensure compliance with its policy and objectives. The audit team confirms in line with the audit targets that the organization's management system complies with, adequately maintains and implements the requirements of the standard(s)."

B. Responsible Citizenship

The NEA has paid PhP27,271,067.00 in corporate income tax to the Bureau of Internal Revenue (BIR) for the Agency's CY 2023 operations and has remitted PhP45,329,975.39 or 50% of the dividends owed from the net earnings for the fiscal year 2023 - to the Bureau of Treasury (BTr). In addition, the Commission on Audit (COA) expressed an Unmodified Opinion on the fairness of the presentation of the financial statements of NEA for CY 2023, exemplifying responsible citizenship on multiple occasions.

C. 8888 Citizens' Complaint Center

For CY 2023, the 8888 Citizens' Complaint Center (CCC) referred a total of 533 citizens' complaints to NEA. All citizen complaints and concerns were resolved in less than 72 hours resulting in a 100% compliance rate.

D. Customer Satisfaction Survey

The NEA continuously espouses good corporate governance to provide better services to its stakeholders. One of the tools to achieve this is a feedback mechanism. Beginning in 2023, Government Owned or Controlled Corporations (GOCC) are mandated to utilize the Client Satisfaction Measurement (CSM) guidelines prescribed in the Memorandum Circular 2022-05 issued by the Anti-Red Tape Authority (ARTA) (amended by ARTA MC 2023-05), replacing the Enhanced Methodology for the Conduct of the Customer Satisfaction Survey issued by the Governance Commission for GOCCs (GCG).

As of December 2023, the NEA has disseminated CSM questionnaires to all its external stakeholders with completed transactions to garner a 90% overall satisfaction rating equivalent to "Very Satisfactory". For 2023, the third-party research agency Premier Value Provider, Inc. will generate a report to determine the overall satisfaction of the NEA's external stakeholders.

V. Models in Renewable Energy Development

The NEA maintained its commitment to enhancing access to affordable, clean energy while meeting the island provinces' increasing demand for electricity in the fight against the escalating risks posed by climate change. The NEA, through the ECs, continues to embrace renewable energy sources to electrify households, particularly in remote and off-grid areas.

One of the NEA's subsidized renewable energy projects is the Expanded Sitio Electrification Program (ESEP), which allocated a budget amounting to PhP 12 million for the Conduct of Feasibility Study on Establishing a Mini-Grid System with Renewable Energy Source. This study aims at the use of renewable energy to provide electricity in six off-grid areas in the franchise of three EC beneficiaries. Quezon II Electric Cooperative, Inc. (QUEZELCO II) and Zamboanga del Norte Electric Cooperative, Inc. (ZANECO) have already completed their ESEP projects issued on year 2022 while South Cotabato II Electric Cooperative, Inc. (SOCOTECO II) had an initial fund release on 07 December 2023 and is currently ongoing project implementation.

Furthermore, the NEA, through the Renewable Energy Development Division (REDD), supported the Installation of Solar Facility including Net Metering Application and Equipment for Public Schools. The project intends to source a portion of the school's demand through the use of solar facility while maximizing the amount of power it can generate. As of December 2023, one EC has an ongoing final release and inspection while two ECs are currently ongoing project implementation. Ilocos Norte Electric Cooperative, Inc. (INEC) is current undertaking Memorandum of Agreement (MOA) preparation while Cebu I and Cebu II Electric Cooperatives, Inc. (CEBECO I and CEBECO II) are conducting procurement and check preparation, respectively.

As the lead applicant of the Integration of Productive Uses of Renewable Energy for Sustainable and Inclusive Energization in Mindanao (I-PURE Mindanao), the NEA continues to coordinate with the Mindanao Development Authority (MinDA) and some Mindanao ECs to implement the project funded by the European Union-supported Access to Sustainable Energy Programme (EU-ASEP) 4.5Million Euro Top-Up Grant. The project aims to utilize various energization schemes and renewable energy powered machines to improve the economic and social conditions in marginalized and disadvantaged communities in Mindanao.

Moreover, the NEA-REDD assisted three projects, namely: Romblon Electric Cooperative, Inc. (ROMELCO) Small Wind Grant Aid, Technical Assistance of Preferred Energy Inc., and Technical Assistance of Energy Transition Partnership (ETP). These projects aims to provide sufficient and clean energy source for over 1,200 households in Romblon, to capacitate NEA and EC in the use of optimization tools, and to enable smart grid transformation and demonstrate its applicability to increase renewable energy in the power generation mix.

VI. Mobilization of Task Forces

A. Task Force Kapatid "Egay"

In July 2023, Super Typhoon "Egay" made landfall in the Philippine Area of Responsibility (PAR), endangering the northern region of Luzon and displacing roughly 984,128 households. Task Force Kapatid "Egay," made up of 125 contingents from 16 ECs and Privately Owned Investor Utilities (PIOUs), was sent to assist two ECs, Ilocos Norte Electric Cooperative, Inc. (INEC) and Cagayan II Electric Cooperative, Inc. (CAGELCO II), between 28 July 2023, and 31 July 2023.

VII. 54th NEA Anniversary and 14th NEAM Celebrations

From 09-11 August 2023, the NEA, in partnership with the Philippine Rural Electric Cooperatives Association (PHILRECA), conducted the NEA-EC Convergence with a theme, "Total Electrification by 2028". The purpose of the event is to honor and celebrate the 54-year history of the Philippine Rural Electrification Program and to make plans to achieve complete electrification of the nation by 2028. A switch-on ceremony was conducted to commemorate the 15.66 millionth consumer connection in 12 barangays in Nunungan, Lanao del Norte.

The Key Performance Standards (KPS) are used by the NEA to measure the ECs' overall performance on an annual basis. According to the 2023 Overall Performance rating for 2022 EC Operations results, 31 ECs received a 100% performance rating among the 93 out of 121 ECs graded AAA. Likewise, 17 ECs have increased their level of performance in all parameters.

Among the previously categorized "ailing ECs", two ECs continued to be classified as Category D while four retained their status as Category C ECs. In summary, out of all 121 ECs assessed, 97 have retained their performance, 17 have shown improvement while 7 retrogressed.

On 11 August 2023, the ECs with exemplary performance were acknowledged at the 2023 Golden Dagitab Awards and Recognitions. The presentation of the Golden Dagitab Award for Consistent Excellence to Nueva Ecija II Electric Cooperative, Inc. – Area 1 (NEECO II-Area 1), Cebu III Electric Cooperative, Inc. (CEBECO III), and Siargao Electric Cooperative, Inc. (SIARELCO) was the event's highlight. The Golden Dagitab Award symbolizes exceptional performance in all facets of an EC's operations, exemplary service delivery to its member-consumer-owners (MCOs), and maintaining 100% performance for the last five years or more. An Elite Golden Dagitab Award for Consistent Excellence was given to Dinagat Island Electric Cooperative, Inc. (DIELCO) for maintaining its 100% performance for 11 years.

VIII. Awards and Recognitions Received

A. Recognition of Supervision and Regulation of NEA

The Cooperative Development Authority (CDA) Board of Directors, through the CDA Memorandum dated 22 February 2023, recognized the power of supervision and regulation of the NEA over CDA Registered ECs.

The CDA continuously supports NEA in the exercise of its power over all ECs. It also noted that the Supreme Court declared that the NEA Board is vested with supervisory and disciplinary powers over officers and members of the Board of Directors of ECs.

B. Resolution of Occidental Mindoro Power Crisis

On 17 May 2023, NEA Administrator Antonio Mariano Almeda was commended by Senator Raffy Tulfo for ending decades of unstable power supply in Occidental Mindoro.

The Sangguniang Bayan of San Jose, Occidental Mindoro passed a resolution to recognize the NEA Administrator's effort and intervention in resolving the power crisis in the province. Through Resolution No. 7368, the Sangguniang Bayan declared its appreciation of NEA's assistance in ensuring a better and more stable power supply for the people.

C. Top-Performing GOCC based on Corporate Governance Scorecard

On 20 November 2023, the Governance Commission for GOCCs (GCG) named NEA as one of the top-ranking GOCCs for 2022.

Based on the Corporate Governance Scorecard (CGS), the NEA has been included on the list of the nation's best-performing GOCCs since 2020. The CGS was created by the GCG using the global corporate governance standards as a model to assess the best practices of the GOCCs. The CGS guarantees that GOCCs carry out their tasks in complete openness, with responsive, accountable, and competent board members.

X. Approved Policies/Guidelines

Per its expanded powers, functions, and privileges under Section 5 of RA 10531 and Section 5 of the IRR, the NEA has formulated several policies and guidelines geared towards the fulfillment of the NEA's mandate and to provide assistance and guidance to the ECs in the performance of their franchise obligations as distribution utilities.

1. Amendment on the Revised Policy Guidelines on the Implementation of Strategized Total Electrification Program (STEP)

The amendment was issued on 09 January 2023 to implement FY 2023 as recommended by the NEA Board of Administrators and to include the mechanics and parameters for the selection of EC beneficiaries under the Barangay Line Enhancement Program (BLEP).

2. 2023 Policy/Guidelines on Annual Electric Cooperative (EC) Overall Performance Assessment

In response to the increased demands for power rate reduction, security of power supply, service reliability, good governance, and empowerment of member-consumer-owners (MCOs), the NEA Board of Administrators approved the 2023 Policy/Guidelines on Annual Electric Cooperative (EC) Overall Performance Assessment on 02 May 2023. This Policy/Guidelines will be used in the evaluation of the EC Overall Performance Assessment beginning the calendar year 2024 for the 2023 results of EC operations.

3. Policy Guidelines on the Release, Project Implementation, and Liquidation of Calamity Grants to Electric Cooperatives Funded by ECERF/NDRRMF/QRF and other Calamity-Related Fund Sources

To set the guidelines on the disaster-related project implementation, release, and liquidation of calamity grants to ECs in accordance with applicable orders, rules, and regulations, this policy was approved on 06 July 2023.

4. 2023 Equipment and Materials Price Index

NEA has reviewed the 2022 NEA Equipment and Materials Price Index in consideration of the effect on the global and local prices of products and services caused by the COVID-19 pandemic and the recent conflict between Russia and Ukraine. The 2023 Equipment Materials Price Index took effect on 15 June 2023.

5. Policy Amending "Collective Bargaining Agreement (CBA) of Electric Cooperatives (2nd Revision)"

The policy, which was authorized on 17 October 2023, aims to ensure compliance with the Supreme Court Decision and to rationalize the grant of benefits and allowances through the CBA of all employees of unionized electric cooperatives to fulfill the mandate of total rural electrification.

6. Adoption of the National Electrification Administration Competitive Selection Process Guidelines

The guidelines were approved on 17 November 2023 under and in support of the guidelines of the ERC 2023 CSP Guidelines in compliance with the DOE CSP Policy. This will also ensure transparency, competitiveness, and the timely procurement of electric power supply by ECs for their Captive Market.

MOVING FORWARD

I extend my deepest gratitude to all our partners, stakeholders, and staff whose tireless efforts and innovative spirit have driven our success. By working together, we have not only illuminated homes but also inspired hope and progress across our communities.

As we look back on the year's achievements, let us also set our sights on the future, committed to pushing boundaries and exploring new horizons to further our mission. Our journey continues, and with your continued support, I am confident that we will achieve even greater milestones in the years to come. Thank you for your dedication and partnership.

ANTONIO MARIANO C. ALMEDA

Administrator



INDEPENDENT AUDITOR'S REPORT

THE BOARD OF ADMINISTRATORS

National Electrification Administration
57 NEA Building, NIA Road, Government Center
Barangay Pinyahan, Diliman, Quezon City 1100

Report on the Audit of Financial Statements

Opinion

We have audited the financial statements of the **National Electrification Administration (NEA)**, which comprise the statements of financial position as at December 31, 2023 and 2022, and the statements of financial performance, statements of changes in net assets/equity, and statements of cash flows for the years then ended, and statement of comparison of budget and actual amounts for the year ended December 31, 2023, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of the NEA as at December 31, 2023 and 2022, and its financial performance and cash flows for the years then ended, in accordance with International Public Sector Accounting Standards (IPSASs).

Basis for Opinion

We conducted our audits in accordance with International Standards of Supreme Audit Institutions (ISSAIs). Our responsibilities under those standards are described in the *Auditor's Responsibilities for the Audit of the Financial Statements* section of our report. We are independent of the NEA in accordance with the Revised Code of Conduct and Ethical Standards for Commission on Audit Officials and Employees (Code of Ethics) together with the ethical requirements that are relevant to our audit of the financial statements, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the Code of Ethics. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with IPSASs, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the NEA's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the NEA or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the NEA's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISSAIs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISSAIs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:


- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the NEA's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the NEA's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the NEA to cease to continue as a going concern.
- Evaluate the overall presentation, structure, and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Report on Other Regulatory Requirements

Our audits were conducted for the purpose of forming an opinion on the basic financial statements taken as a whole. The supplementary information required in Revenue Regulations No. 15-2010 in Note 28 to the financial statements is presented for the purpose of filing with the Bureau of Internal Revenue and is not a required part of the basic financial statements. Such supplementary information is the responsibility of management and has been subjected to the auditing procedures applied in our audit of the basic financial statements. In our opinion, the supplementary information is fairly stated, in all material respects, in relation to the basic financial statements taken as a whole.

COMMISSION ON AUDIT


HUMPHRY G. TORRES
 Supervising Auditor
 April 25, 2024

April 25, 2024



NATIONAL ELECTRIFICATION ADMINISTRATION
 NEA, ECs and MCOs: Partners in Rural Electrification and Development
 57 NIA Road, Government Center, Diliman, Quezon City 1100



Management System
 ISO 9001:2015
 www.tuv.com
 ID # 10509030



STATEMENT OF MANAGEMENT'S RESPONSIBILITY FOR FINANCIAL STATEMENTS


The Management of the **NATIONAL ELECTRIFICATION ADMINISTRATION (NEA)** is responsible for the presentation and fair presentation of the financial statements, including the schedules attached therein, for the years ended **December 31, 2023 and 2022**, in accordance with the prescribed financial reporting framework indicated therein, and for such internal control as Management determines is necessary to enable the preparation of financial statements that are free from material misstatements, whether due to fraud or error.


In preparing the financial statements, Management is responsible for assessing NEA's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless Management either intends to liquidate NEA or to cease operations, or has no realistic alternative to do so.

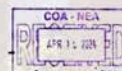
The Board of Administrators is responsible for overseeing NEA's financial reporting process.

The Board of Administrators reviews and approves the financial statements, including the schedules attached therein, and submits the same to the stakeholders and other users.

The Commission on Audit has audited the financial statements of NEA in accordance with the International Standards of Supreme Audit Institutions, and in its report to the Board of Administrators has expressed its opinion on the fairness of the presentation upon completion of such audit.


ATTY. VIC P. ALVARO
 Deputy Administrator
 Corporate Resources and Financial Services
 Date Signed


MARIO C. MARAÑAN
 Alternate of the Chairman of the Board
 Date Signed




ANTONIO MARIANO C. ALMEDA
 Administrator
 Date Signed


ATTY. CESAR M. VILLANUEVA
 Deputy Public for Offices
 12th, Executive 1A, 07th
 Floor No. 125181 / January 5, 2014 O.C.
 CPD No. 29888 / April 4, 2014 O.C.
 Roll No. 101-101-101-101
 ECLE VS-000004 / 002130
 Matter No. 107-021 (2024)

**NATIONAL ELECTRIFICATION ADMINISTRATION
STATEMENTS OF FINANCIAL POSITION
AS AT DECEMBER 31, 2023 AND 2022**

	<u>NOTE</u>	<u>2023</u>	<u>2022</u> <u>(As Restated)</u>
ASSETS			
Current Assets			
Cash and Cash Equivalents	5	3,636,092,770	4,139,727,954
Receivables	6	5,945,829,922	5,090,178,000
Inventories	7	7,725,269	2,667,816
Other Assets	9	5,452,564	4,107,217
Total Current Assets		9,595,100,525	9,236,680,987
Non-Current Assets			
Receivables	6	8,764,631,492	9,132,201,064
Property Plant and Equipment	8	154,508,298	160,742,767
Other Assets	9	12,808,641	14,174,305
Total Non-Current Assets		8,931,948,431	9,307,118,136
Total Assets		18,527,048,956	18,543,799,123
LIABILITIES			
Current Liabilities			
Financial Liabilities	10	51,650,812	71,262,811
Inter-Agency Payables	11	5,574,394,273	5,655,281,003
Trust Liabilities	12	1,620,759,392	1,646,305,245
Provisions	13	79,353,316	47,631,192
Other Payables	14	18,472,952	18,470,717
Total Current Liabilities		7,344,630,745	7,438,950,968
Non-Current Liabilities			
Deferred Credits	15	574,910,926	472,091,886
Provisions	13	75,510,714	88,894,834
Total Non-Current Liabilities		650,421,640	560,986,720
Total Liabilities		7,995,052,385	7,999,937,688
Net Assets (Total Assets Less Total Liabilities)		10,531,996,571	10,543,861,435
NET ASSETS/EQUITY			
Government Equity	23	4,970,461,024	4,970,461,024
Contributed Capital	24	177,560,561	177,560,561
Accumulated Surplus		5,383,974,986	5,395,839,850
Total Net Assets/Equity		10,531,996,571	10,543,861,435

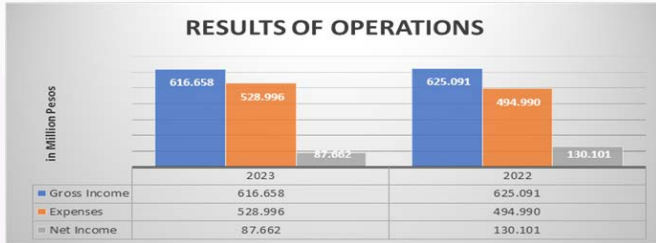
**NATIONAL ELECTRIFICATION ADMINISTRATION
STATEMENTS OF FINANCIAL PERFORMANCE
FOR THE YEARS ENDED DECEMBER 31, 2023 AND 2022**

	<u>NOTE</u>	<u>2023</u>	<u>2022</u> <u>(As Restated)</u>
Revenue			
Service and Business Income	16	616,658,038	625,090,546
Total Revenue		<u>616,658,038</u>	<u>625,090,546</u>
Current Operating Expenses			
Personal Services	17	361,613,408	351,228,322
Maintenance and Other Operating Expenses	18	133,845,086	126,597,057
Financial Expenses	19	24,162	12,719
Non-Cash Expenses	20	33,513,432	17,151,657
Total Current Operating Expenses		<u>528,996,088</u>	<u>494,989,755</u>
Surplus from Current Operation		<u>87,661,950</u>	<u>130,100,791</u>
(Losses)/Gains	21.1	(442,116)	917,125
Other Income	21.2	11,099,682	6,782,274
Surplus Before Tax		<u>98,319,516</u>	<u>137,800,190</u>
Income Tax Expense	22	27,271,067	34,347,079
Surplus After Tax		<u>71,048,449</u>	<u>103,453,111</u>
Net Surplus for the Period		<u><u>71,048,449</u></u>	<u><u>103,453,111</u></u>

FINANCIAL SERVICES

POSITIVE RESULTS OF OPERATIONS

The NEA has consistently attained positive results in its operations. In 2023, Service and Business Income totaled PhP616.658 million while Operating Expenses amounted to PhP528.996 million resulting in a Net Income of PhP87.662 million.



RESPONSIBLE CITIZENSHIP

The Agency, through the Finance Services Department (FSD), has constantly complied with government rules and regulations, particularly with the Internal Revenue Code of the Philippines as provided under Republic Act No. 8424 or the Tax Reform Act of 1997. In CY 2024, the amount of PhP27.271 million was paid to the Bureau of Internal Revenue (BIR) as Corporate Income Tax for CY 2023 operations.

Likewise, the amount of PhP45.330 million was remitted to the Bureau of Treasury (BTr) representing 50% Dividends due from CY 2023 net earnings. This complies with the requirements of Republic Act No. 7656 or the GOCC Dividends Law.

UNQUALIFIED AUDIT OPINION

In 2024, the Commission on Audit (COA) rendered an Unmodified Audit Opinion on the fairness of the presentation of the financial statements (FS) of NEA on their audit of the Agency's Financial Operations for the year ending 31 December 2023. An Unmodified Opinion implies that the FS met the requirements demanded by the regulations and that they were prepared per International Public Sector Accounting Standards (IPSAS). This marks the 17th consecutive year that the NEA has achieved this recognition, a testament to the unwavering dedication of the NEA to uphold the highest standards of financial management and accountability. This not only reflects the agency's sound financial practices but also reinforces public trust in NEA's operations, setting a benchmark for excellence in the public sector.

COLLECTION OF ECS LOAN AMORTIZATION

This year's total collections amount to PhP2.031 billion as against the collection target of PhP2.050 billion or 99.08% collection efficiency computed based on the formula agreed between NEA and the Governance Commission for Government Owned or Controlled Corporation (GCG). As compared to CY 2022 collection performance of 98.74%, collection efficiency increased by .34% which is attributable to the strategies undertaken by the NEA and ECs on the settlement of its loan arrearages.

The top 5 paying ECs are the following:

	EC	AMOUNT (In Million)
1	MORESCO I	Php 70.512
2	NEECO II-AII	59.472
3	NEECO II-AI	57.848
4	ORMECO	56.101
5	MORESCO II	54.990
	Total	Php 298.923

CORPORATE OPERATING BUDGET (COB) SUBMITTED TO THE DEPARTMENT OF BUDGET AND MANAGEMENT (DBM) AND BOTH HOUSES OF CONGRESS

The total COB of the National Electrification Administration (NEA) for FY 2024 based on the National Expenditure Program (NEP) amounts to PhP4.567 billion (exclusive of PhP20.528 million depreciation), broken down as follows:

1. Rural Electrification Projects- PhP3.223 billion or 71%

The amount of PhP1.628 billion subsidy from the National Government (NG) will finance the energization of 579 sitios, line enhancement of two (2) barangays, and connection of 5,000 units of solar home systems, all of which will benefit approximately 22,000 households. Also, the PhP200 million subsidy for the Electric Cooperative Emergency and Resiliency Fund (ECERF) is for the restoration or rehabilitation of ECs' damaged infrastructures after a fortuitous event or force majeure, including other post-disaster activities.

The Internally Generated Fund (IGF) of PhP925.00 million and PhP470 million equity from the National Government (NG) will be made available for loans to ECs to finance the following:

- Capital expenditure projects;
- Renewable Energy Projects;
- Working capital requirements; and
- Calamity loans.

2. In-house Expenditures- PhP1.344 billion or 29%

This account includes personnel services cost, money claim, maintenance and other operating expenses, payment of corporate income tax, remittance of dividend to the National Government and acquisition of office furniture, fixtures, ICT Equipment and motor vehicles. These will be funded out of NEA's corporate funds.

In the course of technical budget deliberation at both Houses of Congress, through the Congress-Introduced (CI) projects, subsidy of NEA was increased by PhP3.724 billion which consists of PhP3.00 billion as financial subsidy for the purchase of Photovoltaic Mainstreaming (Solar Home System) to be sourced from the Unprogrammed Appropriations and PhP724 million for various electrification projects. As a result, the total amount of NEA's COB as contained in FY 2024 General Appropriations Act (GAA) is PhP8.291 billion.

SUBSIDY MANAGEMENT

For the year 2023, NEA received Special Allotment Release Orders (SARO) of PhP2.262 billion from NG through the DBM, breakdown of which are as follows:

- PhP1.678 billion for the implementation of the Barangay/Sitio Electrification Program (B/SEP);
- PhP200 million for FY 2023 ECERF and PhP224.35 million for FY 2022 ECERF Replenishment.
- PhP20 million for FY 2023 Installation of Solar Panels in Public Buildings; and
- PhP140 million for fuel requirements of power supply in Occidental Mindoro.

Aside from these allotments, the NEA also received Notices of Cash Allocation (NCAs) from DBM totaling PhP1.733 billion to cover the cash requirements of the following subsidy appropriations:

- PhP39.98 million for FY 2023 B/SEP;
- PhP140 million for fuel requirements of power supply in Occidental Mindoro;
- PhP44.99 million for the FY 2022 line enhancement and improvement of distribution lines in CASURECO IV;
- PhP18.77 million for FY 2022 ECERF;
- PhP134.19 million for FY 2022 SEP;
- PhP14.28 million for FY 2021 Installation of Solar Panels in Public Schools;
- PhP646.36 million for FY 2021 SEP;
- PhP57.33 million for the provision of electric service to housing units in the NHA resettlement sites in Typhoon Yolanda-affected areas;
- PhP412.39 million for NHA “Yolanda” Permanent Resettlement Sites. This was utilized to cover the funding requirements for the implementation of the ECERF per DBM approval dated 20 October 2022; and
- PhP224.35 million for FY 2022 ECERF replenishment for ECs in Regions II, IV-B, VI, VII, VIII, X, and CARAGA which were affected by Typhoons Kiko and Odette.

Moreover, on top of the PhP1.733 billion NCAs for various electrification projects, an additional PhP167.23 million was also received by NEA from the Department of Energy (DOE) for the implementation of the DOE FY 2022 Locally Funded Projects- Total Electrification Project (TEP).

ACCOUNTS MANAGEMENT AND GUARANTEE

LOAN RELEASES FACILITATED

As part of NEA’s mandate to help the electric cooperatives become competitive in the electricity industry, NEA provides loans to the Electric Cooperatives (ECs) under its Lending and Guarantee Program. The Accounts Management and Guarantee Department (AMGD) facilitated loan releases to 28* Electric Cooperatives (ECs) amounting to PhP1.003B in CY2023, which exceeded 43.22% from the target of PhP700M. This includes loans for Capital Expenditure (CAPEX), Working Capital (WC), Modular Genset, and Short-Term Credit Facility (STCF), as follows:

Loan Facility	No. of ECs	Amount (P’M)
Capital Projects	19	474.690
Working Capital	11	465.000
Modular Genset	1	12.851
STCF (average)	1	50.00
Total	32 *	1,002.541

* Total of 28 Borrowers from January to December regardless the number of facility availed.

NEA’s LOAN APPROVAL OF ELECTRIC COOPERATIVES’ FUNDING REQUIREMENTS TO IMPLEMENT MULTI-YEAR CAPEX PROJECTS

NEA extends Rural Electrification Loans to ECs to finance the implementation of their 3 to 5 Multi-Year CAPEX Projects in order to provide continuous, reliable, and efficient power distribution. The CAPEX projects include rehabilitation, upgrading, and expansion of the distribution system, add-ons, construction of substations and new 69KV lines, logistics, other non-electrical materials, and construction/repair of HQ facilities and sub-offices. In 2023, NEA approved loans to two (2) ECs, namely: CELCO and TIELCO for the implementation of their multi-year projects amounting to PhP102Million and PhP83Million, respectively. The loans will be availed by the ECs for four (4) years (2023 to 2026).

NEA GRANTED CLEARANCES TO THE ELECTRIC COOPERATIVES FOR THE AVAILMENT OF LOANS FROM SOURCES OTHER THAN NEA

To assist ECs in accessing commercial financing in order to attain total electrification and technical, financial, and institutional capabilities, NEA approved the credit facilities of thirty-two (32) ECs from banks and other sources amounting to PhP6.838 Billion.

The issued clearances are for the EC’s financing of rural electrification projects, purchase of maintenance vehicles and other transportation equipment, standby letters of credit for the prudential requirements of the ECs’ power providers, credit line facilities that will be availed by the ECs anytime to finance CAPEX projects and to augment working capital requirement.

NEA generated revenue amounting to PhP0.297 Million as a service fee for the processing of NEA clearance to ECs loans from other sources.

SPECIAL PAYMENT ARRANGEMENT (SPA) OF ALECO AND EXTENSION OF SPECIAL PAYMENT ARRANGEMENT (SPA) OF ABRECO WITH NEA

ALECO’s loan arrearages in the amount of PhP259,988,807.88 was recommended and approved for a SPA payable in fifteen (15) years, subject to annual re-evaluation while the extension of SPA on loan arrearages of ABRECO amounting to PhP33.378Million was recommended for another year.

SUBSIDY RELEASES AND LIQUIDATION

For CY 2023, 86 ECs received subsidy funds from the National Government through the NEA amounting to PhP3.081B and a total of PhP2.486B subsidy funds released to 93 ECs were liquidated. Details are as follows:

Fund Source	CY 2023 Amount (Php’B)	
	Releases	Liquidation
SEP/BLEP	2.103	1.567
Calamity Grant	0.683	0.709
Others (JICA, Solar Panel, PAMANA, NHA Yolanda and NDRRM Fund)	0.295	0.210
Total	3.081	2.486

These funds are intended to intensify rural electrification by implementing the Sitio Electrification Program (SEP), Barangay Line Enhancement Program (BLEP) as well as restoration of power and rehabilitation of distribution lines and/or systems damaged by typhoons, earthquakes, and other related calamities.

The SEP project is mainly an extension of distribution lines energizing far flung and thinly settled areas which are most costly to electrify, BLEP project is an enhancement and tapping point of underground and submarine cable systems, while calamity grant is an assistance of the government to provide immediate restoration of power and rehabilitation of distribution system in a coverage area devastated by typhoons/calamities.

Starting CY 2023, AMGD-ASD conducted evaluation/validation (new process of liquidation of subsidy funds) of documents for liquidation submitted by the ECs on the expenses charged against the subsidy funds and liquidation documents in compliance to COA Circular No. 2007-001. Out of the PhP3.051B evaluated documents, PhP2.486B was liquidated in CY 2023.

As of 31 December 2023, liquidation rate is at 92.40% with an aggregate subsidy releases of PhP48.340B to 120 ECs. Total amount liquidated stands at PhP44.668B, leaving a balance of PhP3.672B for on-going/completed/for inspection projects and for submission of liquidation documents.

MANAGEMENT AND CONSULTANCY ASSISTANCE

The 2023 has been very challenging but a productive one for the Management and Consultancy Services Office (MCSO).

As its primary task, the Department undertakes the supervision of the management and operation of all electric cooperatives as stipulated in Rule II, Section 5 (e) of the Implementing Rules and Regulations (IRR) of Republic Act No. 10531 otherwise known as the National Electrification Administration Decree. MCSO extends management assistance and offers professional expertise to Electric Cooperatives (ECs) particularly those that are in critical situation and fall under Category B, C and D. This is in fulfillment of NEA's mandate to help them surmount the trials that come their way and steer them to financial viability, institutional stability and technical proficiency.

To attain this end, the Department programmed numerous initiatives geared toward upgrading the operations of these ECs, as follows:

MONITORING OF OPERATIONAL PROGRESS OF ECS UNDER WATCHLIST

For 2023, the Department monitored a total of 30 ECs. Seven came from North Luzon, 10 from South Luzon, and 13 from Mindanao. Of this number, 15 were rated B, C and D while the other 15 ECs faced difficulties that prompted NEA to take immediate and appropriate action.

Five (5) ECs under watchlist manifested significant improvement in operations and garnered a notch higher or even more in categorization namely Ifugao Electric Cooperative, Inc. (IFELCO), Kalinga Electric Cooperative, Inc. (KAELCO), Albay Electric Cooperative, Inc. (ALECO), Misamis Occidental I Electric Cooperative, Inc. (MOELCI I), and Northern Davao Electric Cooperative, Inc. (NORDECO) as shown in the Table:

ELECTRIC COOPERATIVE	REGION	STATUS OF OPERATION	
		2022	2023
A. NORTH LUZON			
1. ABRECO	CAR	C	C
2. IFELCO	CAR	A	AA
3. KAELCO	CAR	B	AA
4. PANELCO I	I	AAA	AAA
5. ISELCO II	II	AA	AA
6. NUVELCO	II	AAA	AAA
7. QUIRELCO	II	AAA	AAA
B. SOUTH LUZON			
1. QUEZELCO I	IV-A	AAA	AAA
2. LUBELCO	IV-B	AAA	AAA
3. OMECO	IV-B	AA	AA
4. PALECO	IV-B	AA	AA
5. ALECO	V	D	C
6. CASURECO III	V	AAA	AA
7. FICELCO	V	AAA	AAA
8. MASELCO	V	C	C
9. SORECO II	V	AAA	AAA
10. TISELCO	V	C	D
C. MINDANAO			
1. ZAMCELCO	IX	B	C
2. ZAMSURECO II	IX	C	C
3. CAMELCO	X	A	C
4. LANECO	X	AAA	AAA
5. MOELCI I	X	B	A
6. NORDECO	XI	A	AA
7. BASELCO	BARMM	D	D
8. CASELCO	BARMM	D	D
9. LASURECO	BARMM	D	D
10. MAGELCO	BARMM	D	D
11. SIASELCO	BARMM	D	D
12. SULECO	BARMM	B	C
13. TAWELCO	BARMM	D	D

On 4 May 2023, NEA issued Memorandum No. 2023-021 on the new and enhanced Key Performance Standard (KPS) parameters in the Annual EC Overall Performance Assessment. It superseded Memorandum No. 2019-045 or the *Amended Enhanced Policy/Guidelines on the Electric Cooperatives (ECs) Overall Performance Assessment*.

Said directive highlighted the importance of financial sustainability and stability in running the EC with a higher weight score on Financial Parameters at 40% from 30% in the previous policy. This is to determine the capabilities of ECs to cope with the complex challenges in the power industry. It also aimed at driving the ECs to strive and level up their performance to ensure better electricity service to their member-consumer-owners (MCOs).

FORMULATION OF OPERATIONAL IMPROVEMENT/STRATEGIC DEVELOPMENT AND SUSTAINABILITY PLANS (OIP/SDP/SP) AND CONDUCT OF QUARTERLY PERFORMANCE ASSESSMENT

Based on the operational progress report, MCSO assists these ECs in formulating their respective Operational Improvement Plan, Strategic Development Plan or Sustainability Plan (OIP/SDP/SP) depending on their status. These plans serve as tool in their campaign for operational efficiency.

In 2023, MCSO personnel assisted 29 ECs in the preparation of their plans that were submitted for evaluation and endorsed to the Administrator for approval.

On a quarterly basis, these ECs were required to submit their accomplishments vis-à-vis targets in their respective OIP/SDP/SP 30 days after end of each quarter.

In exigencies, MCSO personnel visited ECs to conduct ground validation and a more comprehensive evaluation of their plans to address better the Coops' needs.

For the year, a total of 89 Quarterly Performance Reports (QPRs) were generated exceeding the target of 82.

DESIGNATION OF PROJECT SUPERVISOR, ACTING GENERAL MANAGER AND/OR PROJECT SUPERVISOR/ACTING GENERAL MANAGER (PS/AGM/PS-AGM)

In the continuing pursuit of service excellence among ECs, NEA exercises its step-in rights to ECs that need operational intervention through the designation of Project Supervisor, Acting General Manager and/or Project Supervisor/Acting General Manager (PS/AGM/PS-AGM).

This is pursuant to Memorandum No. 2018-016 that authorized the NEA Administrator to designate, subject to the confirmation of the Board of Administrators, an Acting General Manager (AGM) and/or Project Supervisor (PS) to ECs where vacancies in the said position occur and/or when the interests of the Cooperative and the program so require. This issuance was further strengthened by Memorandum No. 2022-17 that stipulated the qualifications of personnel from neighboring ECs to be assigned as PS and/or AGM.

In 2023, the Department processed and recommended the designation, extension or recall of a total of 72 PSs, AGMs, or PS/AGMs and Management Teams/Task Forces including FIT Assists in 42 ECs, as shown below:

Table 2: ECs with PSs, AGMs, PS/AGMs

REGION	NO.	EC	NAME OF PERSONNEL	DESIGNATION
I	1	PANELCO I	Ramon Posadas	PS/AGM, PS
	2	ISECO	Lawrence Severo	AGM
	3	INEC	Xerxes Adzuara Cipriano Martinez	PS AGM
II	4	ISELCO I	Oswaldo Gabat Glenmark Aquino	PS AGM
	5	ISELCO II	Oswaldo Gabat Erni Baggao	PS AGM
	6	ABRECO	Bienvendida Tongol	PS
CAR	7	BENECO	Admnistrador Antonio Mariano Almeda	PS
			Delmar Carino/ Artemio Bacoco/	AGM

			Ramel Rifani	
	8	IFELCO	Robert Humiwat	AGM
III	9	NEECO I	Bryan Merza	PS
	10	PRESCO	Edgar Allan David	AGM
	11	ZAMECO I	Alvin Farrales	PS/AGM
IV-A	12	QUEZELCO I	Victor Cada	AGM
	13	BATELEC I	Xerxes Adzuara	PS
IV-B	14	BISELCO	Ivan Darwin Zamora	PS
	15	LUBELCO	Precila Balibay	AGM
	16	OMECO	Romeo Acuesta	PS
	17	PALECO	Ivan Darwin Zamora Rene Fajilagutan	PS PS
V	18	ALECO	Gwen Enciso-Kyamko Wilfredo Bucsit	PS AGM
	19	CASURECO I	Henrietta Maramot Josephus Paulo Motos	PS AGM
	20	CASURECO II	Henrietta Maramot Edgardo Piamonte	PS AGM
	21	CASURECO III	Wilfredo Bucsit	AGM
	22	SORECO II	Wilfredo Bucsit	PS
	23	MASELCO	Rossan Rosero-Lee Enrico Velgado / Nelson Lalas	PS AGM
	24	AKELCO	Ariel Gepty	AGM
VI	25	ANTECO	Emil Cuyugan/ Nollie Alamillo/ Henrietta Maramot	PS
	26	CAPELCO	Arjay Tadi	AGM
	27	CENECO	Edgar Diaz	AGM
	28	CONECO	Vic Alvaro	PS
	29	NOCECO	Arnel Lapore	AGM
	30	NOCECO	Domingo Santiago	PS/AGM
	31	NOCECO	Jocelyn Garcia	AGM
VII	32	NONECO	Rossan Rosero-Lee	PS
	25	NORECO I	Virgilio Fortich, Jr.	PS
VIII	26	PROSIELCO	Virgilio Fortich, Jr.	PS
	27	DORELCO	Rina Dolina	PS
IX	28	NORSAMELCO	Christopher Garcia Hector Tabilisma	AGM AGM
	29	ZAMSURECO II	Enrico Velgado/ Ruben Bonalos	AGM
X	30	CAMELCO	Dencio Ramos	PS/AGM
	31	FIBECO	Xerxes Adzuara	PS
	32	MORESCO II	Percival Crisostomo Edna Diango	PS AGM
	33	MOELCI I	Cesar Faeldon/ Exequiel Evale, Jr	PS
XI	34	MOELCI II	Cesar Faeldon	PS
	35	DASURECO	Emil Cuyugan / Nollie Alamillo	PS
XII	36	NORDECO	Elvera Alingog	AGM
	37	COTELCO-PPALMA	Exequiel Evale, Jr.	PS/AGM
	38	SOCOTECO I	Imelda America Leila Bonifacio	PS PS
BARM	39	SUKELCO	Frederix Baco	AGM
	40	LASURECO	Nollie Alamillo / Claudia Pondaes	PS
	41	MAGELCO	Suraina Kalid	AGM
	42	TAWELCO	Peraida Jalani	PS/AGM

CONDUCT OF ROUND TABLE ASSESSMENT (RTA)

Round Table Assessment (RTA) is a comprehensive evaluation of operations of ECs that are having operational difficulties.

For the year, two (2) batches of RTA in Four (4) ECs were conducted. Zamboanga II Electric Cooperative, Inc. (ZAMSURECO II) and Zamboanga City Electric Cooperative, Inc. (ZAMCELCO) underwent RTA from November 20 to 24, 2023 while Camiguin Electric Cooperative, Inc. (CAMELCO) and Lanao del Norte Electric Cooperative, Inc. (LANECO) were assessed from 28 November to 02 December 2023.

Each EC presented the urgent issues and concerns affecting its business operation in order for NEA to determine the most appropriate and feasible intervention, initiatives and assistance that could be extended to them.

REVIEW/EVALUATION OF THE EC'S CASH OPERATING BUDGET (COB)

Every September of the year, Electric Cooperatives are required to submit their respective annual Cash Operating Budget (COB) to NEA.

COB outlines and details the ECs' proposed plans and programs with their corresponding budget for a year. It must be aligned with the approved e-ICPM. It serves as a mechanism to help ECs in the efficient management of their financial resources by tracking the actual utilization of the approved budget.

For 2023, the MCSO-Electric Cooperative Financial Management Services Section (ECFMSS) processed and recommended for approval COBs of 119 ECs. Two (2) ECs were issued with Final Notice on 07 December 2023 and the Maguindanao Electric Cooperative, Inc. (MAGELCO) was able to submit as required.



In addition, to assist and properly guide ECs in preparing their annual COBs, ECFMSS officers shared their expertise during the conduct of Four batches of Cooperative Management Course II (CMC II) for North and South Luzon, Visayas and Mindanao. Likewise, a Talk on the Preparation of Cash Operating Budget (COB) was conducted for Mindanao Development Authority (MinDA).

KNOWLEDGE SHARING FOR EC PERSONNEL

As banner project, the Department continued its campaign to build up the competencies of EC personnel through various capacity-building initiatives.



For the year, MCSO personnel served as Subject Matter Experts (SMEs) to Nine trainings and seminars and other developmental activities as facilitated by NETI on:

No	Activities	EC	Dates
1	Procurement Process	CENECO	Jan. 20 – 21
		SOCOTECO, MAGELCO	Mar 15 – 16
		ISECO, INEC	Apr 17 – 18
		ZAMCELCO	May 3 – 4
		CAMELCO	Jun 22 – 23
		CASURECO III	Sept 27 – 28
2	Meter Reading, Billing, Connection And Disconnection	PANELCO I	Mar 31 – Apr 1
		SAMELCO II	Dec 10 – 16
3	Cooperative Management Course II	NORMECA	May 16-19

EC AUDIT SERVICES

In accordance with the Department's mandated mission of ensuring the ECs' good governance, and fair and accurate presentation of financial statements, the Electric Cooperative Audit Department (ECAD) continues to conduct regular audits of the ECs, providing critical information to top management in its decision-making.

AUDIT CONDUCTED

The Department completed an audit of 21 ECs for the year 2023 as part of ECAD's core function of conducting Financial and Management Audits as well as a Comprehensive Operations Audit of five (5) ECs. The latter encompassed several tasks, including monitoring the ECs' compliance with previous audit recommendations and action plans, confirming NEA loans and subsidy fund releases, and evaluating the ECs' operating systems. A comprehensive compilation of 20 audit reports was completed and presented to the EC Board and Management along with their respective justifications and action plans.

Audit Conducted		Audit Report Completed	
1. ANTECO	14. DORECO	1. BENECO	14. PELCO III
2. AURELCO	15. FIBECO	2. BENECO (Atty. Rafael)	15. PENELCO
3. BASELCO	16. GUIMELCO	3. BISELCO	16. PRESCO
4. BENECO	17. LASURECO	4. CANORECO	17. SORECO I
5. BENECO (Atty. Rafael)	18. LEYECO IV	5. DASURECO	18. ZAMCELCO
6. CAGELCO II	19. MARELCO	6. DORELCO	19. ZAMSURECO II
7. CASURECO II	20. NEECO II – AREA 1	7. FIBECO	20. ZANECO
8. CEBECO I	21. NOCECO	8. ILECO I	
9. CEBECO III	22. NONECO	9. INEC	
10. CENPELCO	23. PELCO III	10. ISECO	
11. COTELCO	24. ROMELCO	11. LASURECO	
12. COTELCO-PPALMA	25. SAMELCO II	12. NOCECO	
13. DASURECO	26. SORECO I	13. PALECO	



EVALUATION OF ECS' JUSTIFICATIONS AND ACTION PLANS

On audit findings, observations, and recommendations, a cumulative of 18 ECs' justifications and action plans were evaluated. Certain unfavorable audit findings and observations were not adequately justified by seven (7) of the ECs. Therefore, it was recommended that motu proprio cases be initiated against concerned EC BODs and officers before the NEA Administrative Committee (AdCom).

WRITE-OFF OF CONSUMER ACCOUNTS RECEIVABLES

The NEA-issued guidelines, which assist ECs in presenting financial statements fairly, were utilized to evaluate and approve the write-off request of 17 ECs for a cumulative sum of PhP94,863,386.67 in worthless consumer accounts receivable, which are listed in the table:

Electric Cooperative	Amount (P)	Electric Cooperative	Amount (P)
1. ANTECO	12,500,662.00	9. OMECO	260,535.07
2. CAGELCO II	982,362.96	10. ORMECO	359,649.19
3. CANORECO	3,495,644.99	11. PELCO I	73,835.21
4. CEBECO II	15,117,018.29	12. PELCO III	23,071,815.59
	11,433,337.82	13. PENELCO	8,260,828.17
5. COTELCO	1,179,419.10	14. QUIRELCO	104,492.77
6. LUELCO	1,595,932.36	15. SOCOTECO I	3,868,719.12
7. NEECO II – AREA 2	1,247,006.65	16. SUKELCO	3,480,548.21
8. NUVELCO	6,031,624.35	17. TARELCO II	1,799,954.82
TOTAL			94,863,386.67

DISPOSAL OF NON-PERFORMING ASSETS

The ECAD evaluated the floor prices for the Non-Performing Assets (NPAs) of 28 ECs totaling PhP113,541,520.37 to assist them in disposing of these non-performing assets. The net proceeds from the sale of non-performing assets were primarily used to amortize their loans, with the remainder being deposited into their general fund. The EC and corresponding approved floor prices are enumerated below:

Electric Cooperative	Amount (P)	Electric Cooperative	Amount (P)
1. ABRECO	1,552,368.12	15. MOELCI I	3,960,710.00
2. ALECO	12,148,012.03	16. MORESCO I	844,720.00
3. BATANELCO	308,845.00	17. MORESCO II	6,874,607.52
4. BATELEC I (2x)	14,174,435.00	18. NEECO II – AREA 2	522,128.00
5. BOHECO I	288,225.00	19. PALECO	75,000.00
6. BUSECO	772,304.99	20. PANELCO I	6,258,563.41
7. CAGELCO II	9,137,630.93	21. PELCO II	12,537,939.52
8. CANORECO	2,881,416.12	22. QUEZELCO I	3,690,609.29
9. CEBECO I	5,527,150.00	23. SORECO I	1,062,949.00
10. CEBECO II	1,785,420.00	24. SORECO II	7,129,026.30
11. GUIMELCO	408,130.00	25. SURSECO I	3,843,346.67
12. ILECO III	3,701,432.48	26. SURSECO II	174,085.00
13. INEC	7,550,795.99	27. TIELCO	195,080.00
14. ISELCO I (2x)	3,326,900.00	28. ZAMSURECO II	3,009,690.00
TOTAL			113,541,520.37

OTHER ACCOMPLISHMENTS

The ECAD, apart from its principal responsibilities, maintains representation on the following committees:

- NEA Internal Administrative Committee
- NEA Bids and Awards Committee
- NEA Screening Committee for EC General Manager
- Committee on Key Performance Standards
- Committee for the Accreditation of External Auditors for ECs
- Freedom of Information
- Committee on Anti-Red Tape
- Personnel Development Committee
- Gender and Development Committee

By means of institutional support for the EC's Acting General Manager, the Department continues to provide ZAMSURECO II with management assistance. Also, selected ECAD personnel served as resource speakers for seminar workshops on cooperative management courses attended by the ECs' Board of Directors and General Managers.

Further, all consumer complaints that were directed to the Presidential Complaint Center or the 8888 Citizens' Complaint Center were satisfactorily resolved within the allotted time of 72 hours.

These and many other accomplishments in 2023 are directly related to ECAD's passionate and dedicated workforce, all of whom are committed to carrying out their duties and responsibilities, resulting in the department exceeding its targets.

INSTITUTIONAL DEVELOPMENT SERVICES

POLICY FORMULATION

To ensure competitiveness among ECs, the Organization and Management Development Division (OMDD) has formulated five (5) Institutional Memoranda and seven (7) Advisories:

Memoranda:

1. Memorandum No. 2023-07 - Conduct of Regular District Elections dated 02 February 2023
2. Memorandum No. 2023-30 - Policy Amending NEA Memorandum No. 2018-011 on "Revised Guidelines on Benefits, Allowances and Incentives of Electric Cooperative Officials and Employees" dated 20 June 2023
3. Memorandum No. 2023-37 - Erratum on Monthly Representation, Item C of NEA Memo No. 2023-30, Policy Amending NEA Memo No. 2018-011 on Revised Guidelines on Benefits, Allowances and Incentives of EC Officials and Employees dated 27 July 2023
4. Memorandum No. 2023-38 - Deferment of District Elections for the Month of October 2023 dated 02 August 2023
5. Memorandum No. 2023-41 - Revised Policy on the Selection, Hiring, Termination of Service-Suspension for General Managers of EC (4TH Revision), Amending NEA Memorandum No. 2017-035 dated 07 August 2023

Institutional Advisory:

1. Institutional and Legal Advisory No. 01 - Required Attendance to at least two (2) AGMA for the last five (5) years qualification of an EC Board Director dated 09 May 2023
2. Institutional No. 51 - Mandatory Posting of Notice of District Election dated 08 February 2023
3. Institutional No. 52 - Definition of "Derogatory Record" in the Selection and Hiring Process of EC General Manager dated 16 February 2023
4. Institutional No. 53 - End of Term of Office of EC Board of Director to be incorporated in the Certificate of Candidacy dated 22 March 2023
5. Institutional No. 56 - Guidelines in the Candidacy of EC Officials and Employees for 2023 Barangay and Sangguniang Kabataan (SK) Election dated 31 August 2023
6. Institutional Advisory No. 60 - Guidelines on the Attendance to the 2024 NRECA Powerxchange dated 14 November 2023
7. Institutional Advisory No. 62 - Amendment to Un-numbered Memorandum dated 20 October 1997 or the Policy on the Qualification Standards for the Department Managers of EC dated 29 November 2023

The OMDD extended assistance to four (4) ECs in the conduct of Post Evaluation on the implementation of employee salary upgrading, namely: CANORECO, BUSECO, FICELCO and PROSIELCO and two (2) ECs in the conduct of Reorganization, namely: TAWELCO and PALECO.



Five (5) ECs namely: ISELCO II, TAWELCO, TARELCO II, PELCO II, and CASURECO II were assisted in the preparation of the management tools relative to EC Reorganization.

Four (4) ECs namely: NORDECO, NEECO II - AREA 2, QUEZELCO I, and CANORECO have been capacitated on the adoption of the Individual Performance Evaluation System (PES) using the balanced scorecard.



HUMAN RESOURCE MANAGEMENT AND DEVELOPMENT

Human strengthening is essential in any organization. In line with this, the Division evaluated 35 employees salary upgrading including ZAMECO II, LEYECO IV, NORSAMELCO, SULECO, FLECO, QUEZELCO II, LUELCO, TAWELCO, ISELCO II, SURSECO I, BATELEC I, ZAMECO I, CENECO, LEYECO III, SUKELCO, CASURECO III, CANORECO, SORECO II, ANECO, LEYECO II, ILECO I, BUSECO, NORECO I, LEYECO V, QUIRELCO, ZAMCELCO, SORECO I, SOLECO, ASELCO, CEBECO I, CENPELCO, NORSAMELCO, ZANECO, SAJELCO and COTELCO.

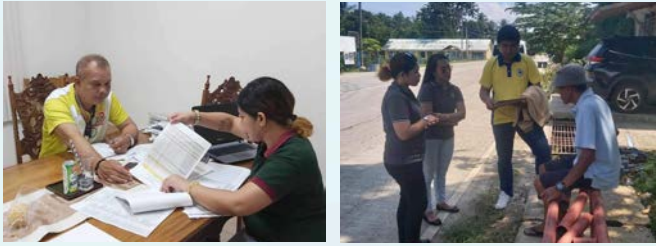


General Manager's Retirement Computation of seven (7) ECs namely: NORECO I, PRESCO, ZAMECO I, AURELCO, CASURECO II, MARELCO, and MORESCO I.

Five (5) ECs were assisted in the conduct of EC District Elections and other related activities namely: NEECO I, ZANECO, ROMELCO, ISELCO I, and CASELCO.



The process of Selection, hiring and termination of services/suspension of EC General Managers is one of the activities being undertaken by the OMDD based on Standards set through a NEA Policy.



For this year, applicants from 16 ECs namely: NORSAMELCO, COTELCO, PENELCO, PROSIELCO, PELCO I, NEECO I, FICELCO, SAMELCO I, ISELCO I, NORECO I, BENECO, NONECO, QUIRELCO, MOELCI I, CASURECO I, and LUBELCO, were assisted for the qualifying examinations. Initial Interviews were done by the NEA Screening Committee in 15 ECs: LUBELCO, CAGELCO I, COTELCO, PENELCO, NORSAMELCO, FICELCO, SAMELCO I, CASELCO, PELCO I, BENECO, NORECO I, ISELCO I, MOELCI I, NONECO, and CASURECO I.

OMDD Personnel conducted Background Investigations on applicants for the position of General Manager (GM) in 12 ECs: CAGELCO I, KAELCO, COTELCO, PENELCO, OMECO, ILECO III, PELCO I, FICELCO, SAMELCO I, BENECO, NORECO I, and QUIRELCO.

Applicants for GM positions of CAGELCO I, KAELCO, COTELCO, PENELCO, OMECO, ILECO III, PELCO I, FICELCO, SAMELCO I, BENECO, NORECO I, and QUIRELCO were subjected to final interview by the NEA Board of Administrators.



After undergoing the selection and hiring process, NEA confirmed the probationary appointment of General Managers for DASURECO, LANECO, DORECO, OMECO ANTECO, COTELCO, PENELCO, CAGELCO I, PROSIELCO, KAELCO, PANELCO I, PELCO I, SAMELCO I, BENECO, and NORECO I.

Meanwhile, the GM positions of NUVELCO, SURSECO II, ILECO III, ZAMCELCO, SOCOTECO I, and ORMECO were confirmed as regular General Manager.

Fifteen (15) ECs namely: FICELCO, PENELCO, NONECO, AURELCO, ZAMECO I, MOELCI I, PELCO I, SAMELCO I, SORECO II, NORECO I, NONECO, CAGELCO I, MOELCI II, SURNECO, and MORESCO I were confirmed as Officer-In-Charge of the ECs.

DESIGNATION OF NOMINEES TO MCOPE

To provide additional assistance to ECs, and consider valuable contributions and vital participation in the implementation of the coop’s various programs and activities, the designation of MSEAC/MCOPE nominee to the Board of MARELCO, ZAMSURECO I, INEC, LUBELCO and NEA Representative from LANECO, INEC, BATELEC II, ZANECO, ISECO, and one (1) extended NEA Representative from PRESCO were confirmed.

CONSUMER WELFARE AND DEVELOPMENT

With the firm directive from the NEA Administrator to promote good governance, competence and transparency, the Consumer Development and Protection Division (CDPD) pushed boundaries to ensure that electric cooperatives (ECs) all over the country deliver excellent quality service to its member-consumer-owners (MCOs).

In 2023, the Division has made remarkable achievements in addressing consumer complaints and strengthening institutional standards for ECs.

ADDRESSING CONSUMER CONCERNS

As its core function, the CDPD responded to complaints endorsed by the Department of Energy (DOE), the Presidential Action Center (PACe), and Hotline 8888. The nature of complaints that were acted upon vary from power interruptions, disconnection/reconnection, electricity bills/discounts, application for service connection, pole relocation, meter replacement, and concerns about the conduct of EC officials and employees, among others.

For the year, CDPD personnel conducted complaint verification concerning four (4) ECs: Benguet Electric Cooperative (BENECO), Camarines Sur II Electric Cooperative, Inc. (CASURECO II), Cebu I Electric Cooperative, Inc. (CEBECO I) and Misamis Occidental II Electric Cooperative, Inc. (MOELCI II).

Most of the consumer complaints received by CDPD were endorsed by Hotline 8888. All of those concerns were acted upon with concrete and specific action within 72 hours from receipt of the endorsement, resulting in 100% resolution and compliance rates.

STRENGTHENING INSTITUTIONAL STANDARDS

As part of its efforts to strengthen the institutional standards for ECs, the Division reviewed and evaluated the proposed By-Laws Amendments of electric cooperatives in accordance with the pertinent provisions of existing laws, rules and other regulatory issuances.

14 requests for By-Laws Amendment were processed, surpassing the number of requests managed in the previous year. Two of those requests include assistance on redistricting for Southern Leyte Electric Cooperative, Inc. (SOLECO) and Occidental Mindoro Electric Cooperative, Inc. (OMECO).

In addition, the CDPD fast-tracked the amendment of the Articles of Incorporation (Aoi) of ECs with expiring corporate terms. Sixteen (16) EC requests for the renewal of Certificate of Registration / Amendment of Aoi were processed.



To further guide the ECs on one of their major institutional activities, the Division formulated a new policy on the conduct of Annual General Membership Assembly (AGMA). The new policy provided specific guidelines and general rules for the conduct of Conventional/Physical, Simultaneous, Sequential, Hybrid and Virtual AGMAs.



Prior to the creation of the new policy, the CDPD arranged two (2) consultative meetings with the Institutional Services Department (ISD) Managers of 121 ECs. The AGMA serves as a venue for the member-consumer-owners to be informed of the overall operational status and plans of the ECs.

VALIDATING ECs’ EFFICIENT DELIVERY OF SERVICE

To measure MCOs’ satisfaction with the delivery of ECs’ institutional programs and services, the Division evaluated the result of the ECs Customer Satisfaction Survey (CSS). The CSS is one of the institutional parameters in the EC Overall Performance Assessment criteria. In 2023, 210,269 responses from MCOs of 108 ECs were gathered. The feedback from MCOs helped the ECs in identifying measures and strategies to further enhance institutional stability and improve their services.

CDPD was also involved in the quarterly review of the compliance of ECs to governance parameters based on reportorial requirements. Through the NEA Web Portal, ECs’ monthly institutional and performance standard monitoring reports comprising five (5) institutional DETs were validated as well.

In addition, the division assessed the institutional programs and activities of 121 ECs annually based on KPS-Institutional Parameters to determine their overall rating for EC Categorization and Classification. During the 2023 Golden Dagitab Awards, ECs with exceptional corporate and community programs, the least number of consumer complaints, and the highest AGMA attendance were recognized.

EMPOWERING CONSUMERS

In support of the government’s Lifeline Rate Program that offers electricity bill discounts, the Division produced information material to educate MCOs on the said program. The Lifeline Rate is a subsidized rate given to qualified low-income electricity customers who are unable to pay their electricity bills at full cost, as defined under Section 4 of Republic Act 9136 or the Electric Power Industry Reform Act (EPIRA) of 2001.



The leaflet was distributed to all ECs for their campaign to increase consumer registrants on the said program. Weekly reports of ECs on the Lifeline Rate Program Beneficiaries were monitored by CDPD.

CAPACITATING ECs AND BUILDING SOLID PARTNERSHIP

CDPD supported the capacity building among EC employees and officials. During the three-day seminar on Cooperative Management Course I and Good Governance III of the newly elected/appointed EC Board of Directors and newly designated General Managers and Officers-In-Charge (OICs), Acting Division Manager Claire Quetua served as one of the speakers to further the knowledge of the participants on various institutional matters that are crucial to an EC’s success.

ECs are mandated to submit to NEA their enhanced-Integrated Computerized Planning Model (e-ICPM), an essential reference to the CAPEX Plan Application being filed by the ECs with the ERC. The e-ICPM provides the necessary guidance in determining the financial and technical requirements of a particular EC. Before the submission of the planning model, the NEA organized regional briefing sessions on the updated e-ICPM template. The CDPD took part in the briefer and gave a substantive discussion on the components of an institutional work plan. Likewise, a briefing on the conduct of district elections was held for four (4) BARMM ECs: Cagayan de Sulu Electric Cooperative, Inc. (CASELCO), Tawi-Tawi Electric Cooperative, Inc. (TAWELCO), Sulu Electric Cooperative, Inc. (SULECO), and Siasi Electric Cooperative, Inc. (SIASELCO).



Moreover, the CDPD provided assistance on various institutional concerns of the following: Antique Electric Cooperative, Inc. (ANTECO), Negros Oriental II Electric Cooperative (NORECO II), Northern Negros Electric Cooperative, Inc. (NONECO) and Central Negros Electric Cooperative, Inc. (CENECO), Benguet Electric Cooperative (BENECO), Northern Davao Electric Cooperative, Inc. (NORDECO), Misamis Occidental II Electric Cooperative, Inc. (MOELCI II), Zambales I Electric Cooperative, Inc. (ZAMECO I), Palawan Electric Cooperative (PALECO), Zamboanga City Electric Cooperative, Inc. (ZAMCELCO), and Davao del Sur Electric Cooperative, Inc. (DASURECO).

Assistance includes orientation on the implementation of the Member-Consumer-Owners Program for Empowerment (MCOPE) and referendum on EC conversion.

As an act of intensifying its partnership with the ECs, the CDPD, together with the NEA Engineering Department, facilitated the NEA-ECs Simultaneous Line Clearing and Tree Planting event during the agency’s 54th founding anniversary celebration. The Division, through the Batangas II Electric Cooperative, Inc. (BATELEC II), coordinated with the Provincial Environment and Natural Resources Office (PENRO) and the Community Environment and Natural Resources Office (CENRO) for the identification of tree planting and line clearing sites.

NEA Deputy Administrator for EC Management Services Atty. Omar Mayo led the line clearing activity in Batangas together with the linemen of BATELEC II, while more than 100 NEA officials and employees participated in the tree planting activity.

ENGINEERING OPERATIONS

NEA POWER TASK FORCE 2023

The Engineering Department performed a vital role in ensuring the availability of power supply in areas served by the Electric Cooperatives during the 2023 Barangay and Sangguniang Kabataan Elections (BSKE) on 31 October 2023. Through the issuance of COMELEC Resolution No. 10924 which NEA to secure electric power lines, the NEA Power Task Force Election 2023 was created to monitor the power situation of the ECs.



The department has provided technical assistance to Electric Cooperatives (ECs) by conducting the following:

EC PERFORMANCE ASSESSMENT

The department is tasked with strengthening the ECs' technical capability and financial viability in preparation for a deregulated and accessible electricity market. The following ECs underwent the assessment:

1. Northern Oriental I Electric Cooperative, Inc. (NORECO I)
2. Misamis Occidental I Electric Cooperative, Inc. (MOELCI I)

PREVENTIVE MAINTENANCE OF SUBSTATION (PMS)

Rendering technical assistance to the ECs is one of the core functions of the Engineering Department. Hence, the department supports any request for PMS of substations from the ECs. The following ECs were provided with technical support by performing the PMS of their substation:

1. Aurora Electric Cooperative, Inc. (AURELCO)
2. Lanao del Sur Electric Cooperative, Inc. (LASURECO)
3. Aklan Electric Cooperative, Inc. (AKELCO)

In addition, capacity-building was provided by NEA Engineers for this purpose.

CAPACITY BUILDING ON DISTRIBUTION SYSTEM PLANNING

The capacity building intends to upgrade the technical skills of ECs in performing engineering studies for the improvement of the power distribution system. This includes the application of Engineering Software and Distribution Network Modelling through Geographic Information System (GIS). The following ECs were assisted:

- Dinagal Island Electric Cooperative, Inc. (DIELCO)
- Pampanga III Electric Cooperative, Inc. (PELCO III)
- Pangasinan I Electric Cooperative, Inc. (PANELCO I)
- Cagayan de Sulu Electric Cooperative, Inc. (CASELCO)
- Abra Electric Cooperative Inc. (ABRECO)

- Central Pangasinan Electric Cooperative, Inc. (CENPELCO)
- Aurora Electric Cooperative, Inc. (AURELCO)

DISTRIBUTION IMPACT STUDY (DIS)

The department also conducted a DIS on the proposed interconnection of PetroGreen Energy Corporation's (PGEC) 25MW Bugallon solar PV Power Plant (BSPP) to Central Pangasinan Electric Cooperative, Inc. (CENPELCO) 69KV Bugallon-Mangatarem Subtransmission Lines.

OTHER ACTIVITIES

- Conducted thermal and ultrasonic scanning of Occidental Mindoro Electric Cooperative, Inc. (OMECO) feeder lines to check for any "hotspots" and "leakage currents" and to make appropriate corrective maintenance before the Barangay and Sangguniang Kabataan Elections.
- Provided technical assistance and conducted capacity building using Engineering Simulations for formulation of CAPEX Projects to Maguindanao Electric Cooperative, Inc. (MAGELCO).
- Conducted the Final Inspection and Acceptance of completed JICA Projects to Maguindanao Electric Cooperative, Inc. (MAGELCO), and Tawi-Tawi Electric Cooperative, Inc. (TAWELCO).

ISSUANCE OF CERTIFICATE OF COST ESTIMATES

The Engineering Department evaluated the documents submitted by ECs for the issuance of the NEA Certificate of Cost Estimates (COCEs) for distribution facilities affected by the DPWH Projects as per the DOE-DPWH Joint Circular Nos. 1 and 2.

A total of 23 COCEs were issued, with an overall project cost amounting to PhP 571,111,364.36, as detailed in the table below:

NAME OF EC		AMOUNT ON PHP
LUZON	INEC	534,990.92
	NEECO II-AREA 2	6,431,754.49
	TARELCO II	295,231,784.95
	CAGELCO II	11,563,026.40
	CAGELCO II	4,096,960.51
	CASURECO I	2,226,844.82
VISAYAS	ALECO	42,907,677.83
	ILECO I	1,467,393.34
	ILECO II	558,731.09
MINDANAO	ILECO III	14,651,925.86
	FIBECO	2,262,429.81
	FIBECO	1,495,360.20
	FIBECO	2,004,694.65
	FIBECO	10,139,680.16
	FIBECO	3,970,710.64
	MORESCO II	3,529,447.53
	NORDECO	5,533,041.00
	NORDECO	5,488,311.03
	BUSECO	11,524,588.31
	ANECO	9,854,708.90
	LANECO	410,506.45
	SUKELCO	1,402,681.16
ZAMCELCO	1,974,784.31	
TOTAL AMOUNT		571,111,364.36

DISASTER RISK REDUCTION AND MANAGEMENT

POLICY GUIDELINES ON THE RELEASE, PROJECT IMPLEMENTATION AND LIQUIDATION OF CALAMITY GRANTS TO ELECTRIC COOPERATIVES FUNDED BY ECERF/NDDRMF/QRF AND OTHER CALAMITY-RELATED FUND SOURCES

The Disaster Risk Reduction and Management Department (DRRMD) has formulated policy guidelines addressing the disbursement, implementation, and accounting processes of calamity grants allocated to electric cooperatives (ECs). These grants, sourced from funds such as the Electric Cooperative Emergency and Resiliency Fund (ECERF), National Disaster Risk Reduction and Management Fund (NDRRMF), Quick Response Fund (QRF), and other calamity-related funding sources, are intended to expedite the recovery and rehabilitation of distribution lines and facilities damaged by natural calamities like typhoons, earthquakes, and man-made disasters. The guidelines stress compliance with applicable orders, rules, and regulations to fast-track their restoration and rehabilitation. The NEA, being the agency overseeing the operations of its partner electric cooperatives, is responsible for outlining these guidelines, including disaster-related project implementation, release, and liquidation of calamity grants for the rehabilitation/restoration of damaged electric distribution lines and facilities up to the household level.

The Policy was filed with the UP Law Center on 06 July 2023 and shall take effect 15 days after its filing with the University of the Philippines (UP) Law Center according to the Presidential Memorandum Circular No. 11 dated 09 October 1992.

FINAL INSPECTION AND ACCEPTANCE OF REHABILITATED PROJECTS DAMAGED BY CALAMITIES/ DISASTERS

The Department evaluated/inspected and issued Certificates of Final Inspection and Acceptance (CFIA) of rehabilitated projects of Electric Cooperatives affected by the various calamities/disasters as of 31 December 2023.

TROPICAL CYCLONES

TC "ODETTE"

1. DIELECO (1st and 2nd tranche)
2. SIARELCO (1st and 2nd tranche)
3. LEYECO IV (1st and 2nd tranche)
4. SOLECO (1st tranche)
5. GUIMELCO (1st and 2nd tranche)
6. CEBECO I (1st and 2nd tranche)
7. CEBECO II (1st and 2nd tranche)
8. CEBECO III (1st and 2nd tranche)
9. NORECO I (1st and 2nd tranche)
10. ILECO I (2nd tranche)
11. NOCECO (1st and 2nd tranche)
12. PALECO (1st tranche)
13. BOHECO I (2nd tranche)
14. BOHECO II (2nd tranche)
15. SURNECO (2nd tranche)
16. ANECO (2nd tranche)
17. ASELECO (2nd tranche)
18. MORESCO II (1st tranche)
19. CENECO (1st and 2nd tranche)

TC "ULYSSES"

1. ZAMECO I
2. CAGELCO I
3. CAGELCO II
4. NEECO I
5. ISELCO I
6. MOPRECO
7. SORECO II
8. TARELCO I

TC "PAENG"

1. QUEZELCO I
2. QUEZELCO II
3. BATELEC I
4. BATELEC II

TC "TISOY"

1. SORECO I (1st tranche)
2. MASELCO (1st and 2nd tranche)
3. CASURECO II (1st and 2nd tranche)
4. ESAMELCO (1st and 2nd tranche)

TC "ROLLY"

1. ALECO
2. CANORECO
3. CASURECO II
4. SORECO II

TC "QUINTA"

1. CASURECO II
2. OMECO
3. SORECO II

TC "URSULA"

1. MASELCO
2. ESAMELCO

TC "KARDING"

1. QUEZELCO II
2. NEECO II – AREA 1

TC "QUIEL, RAMON, SARAH"

1. CAGELCO II

TC "AMBO"

1. ESAMELCO

TC "KIKO"

1. BATANELCO (1st tranche)

EVALUATION OF ECS 2023 VULNERABILITY AND RISK ASSESSMENT (VRA) PLANS, MITIGATION PLAN AND EMERGENCY RESPONSE PLAN (ERP)

One hundred five (105) Vulnerability and Risk Assessments and Mitigation Plans, 93 Resiliency Compliance Plans, and 105 Emergency Response Plans were evaluated by the Department for CY 2023.

The Department ensures the timely submission of VRA, MP, RCP, and ERP of all ECs annually in compliance with Republic Act 11039 of the Electric Cooperative Emergency and Resiliency Fund (ECERF) and its Implementing Rules and Regulations (IRR).

ENERGY RESILIENCE SCORECARD (ERS) PILOT TESTING

As a follow through activity in line with the development of Energy Resilience Scorecard (ERS), the Task Force on Energy Resiliency (TFER) Secretariat, in partnership with the United States Agency for International Development-Energy Secure Philippines (USAID-ESP), is conducting a series of pilot testing of ERS for DUs, Power Generation and Transmission Facilities in South Luzon, North Luzon, Visayas and Mindanao.

The first leg of the pilot testing covered ECs in Visayas, namely: LEYECO II, LEYECO III, LEYECO IV, and LEYECO V from 25-29 September 2023. The NEA-DRRMD participated and contributed to the said activity as the ERS is directly connected to the Resiliency Compliance Plan that ECs submit to DRRMD annually in compliance with the Department's requirements.



2023 SEARCH FOR THE MOST OUTSTANDING LINEWORERS

The DRRMD also led the 2023 Search for The Most Outstanding Lineworkers on 06 October 2023 at the Peninsula Electric Cooperative, Inc. (PENELCO) in Bataan. The event recognized the lineworkers' outstanding contributions, commitment, and sacrifices in the implementation of rural electrification, especially during times of disaster when rapid power restoration and rehabilitation are much needed.



DAMAGE ASSESSMENT AND TASK FORCE KAPATID IN ABRECO AND INEC AFFECTED BY TROPICAL CYCLONE EGAY

The DRRMD and Engineering Department engineers conducted inspection and damage cost assessment and supervised Task Force Kapatid contingents which were deployed to help for the immediate power restoration of distribution facilities damaged by tropical cyclone "Egay" in ABRECO and INEC.

BRIEFER ON THE UPDATED eICPM

The department participated in the briefer on the updated e-ICPM for all Luzon, Visayas, and Mindanao Electric Cooperatives from July-August 2023.



REGIONAL MEETING: SUBSIDY RELEASES AND LIQUIDATION PROCESS

The Disaster Risk Reduction and Management Department, in collaboration with other departments of NEA, conducted a countrywide series of Regional Meetings concerning the electric cooperatives' subsidy releases and liquidation processes to address critical issues and streamline operational procedures. The said Regional Meetings were attended by employees of ECs in charge of the subsidy liquidation.

NEA POWER TASK FORCE ELECTION FOR BARANGAY AND SANGGUNIANG KABATAAN ELECTIONS 2023

The Department co-led the NEA Power Task Force Election for the October 2023 Barangay and Sangguniang Kabataan Elections. The Task Force was operationalized from October 26-31, 2023, to ensure free, orderly, honest, peaceful, and credible conduct of the Barangay and Sangguniang Kabataan Elections.

RAPID EARTHQUAKE DAMAGE ASSESSMENT SYSTEM (REDAS) TRAINING

DRRMD attended the Rapid Earthquake Damage Assessment System (REDAS) training as part of TFER's aim to develop a harmonized exposure map for the energy sector for mitigation and planning purposes. The activity was held in Summit Ridge Tagaytay from 15-16 November 2023 (virtual) and 19-25 November 2023 (physical).

The training included an overview of the REDAS software, installation procedures, practical exercises, and fieldwork on developing exposure databases and maps using the tool.

WORKSHOP ON THE FORMULATION OF ENERGY RESILIENCY ROADMAP

The Department, together with ITCSD representatives, attended the onsite Workshop on the Formulation of Energy Resiliency Roadmap from 31 May to 01 June 2023 at the One Tagaytay Place Hotel Suites. It aimed to gather inputs and comments from all energy industry participants and stakeholders to formulate and adopt comprehensive and risk-based energy resiliency policies, strategies, plans, and programs in line with the National Disaster Risk Reduction and Management Plan (NDRRMP) priority areas, long-term goals, and objectives.

WORKSHOP ON THE ENHANCEMENT OF THE RESILIENCE COMPLIANCE PLAN (RCP) AND DEVELOPMENT OF ENERGY RESILIENCE SCORECARD FOR DISTRIBUTION UTILITIES (DUs)

The Disaster Risk Reduction and Management Department together with different electric cooperatives attended the workshop on the enhancement of the Resilience Compliance

Plan (RCP) and development of energy resilience scorecard for distribution utilities which was facilitated by the Department of Energy from 27-28 February 2023 at Park Inn Hotel, Quezon City.

2023 ENERGY RESILIENCY FORUM

The department participated in the 2023 Energy Resiliency Forum with the theme "Pursuing Innovative Energy Resiliency Solutions Toward a Climate-Proof Energy System" facilitated by the Department of Energy (DOE) on 25 July 2023, at the Marquis Events Place, Bonifacio Global City, Taguig.



TABLETOP EXERCISE FOR THE BIG ONE

The department, along with other pertinent energy-related agencies, participated in a tabletop exercise titled "Resilience in Action: A Tabletop Exercise for 'The Big One'" on October 4, 2023, at Luxent Hotel, Quezon City. This exercise aligns with Section 4.2.5 of Department Circular No. DC2023-01-0002, also known as the Adoption of the National Energy Contingency Plan for "The Big One." The DOE, facilitated by the Task Force on Energy Resiliency (TFER), organized a discussion-based exercise in collaboration with the United States Agency for International Development-Energy Secure Philippines (USAID-ESP) and the Philippine Disaster Resilience Foundation (PDRF).

CONDUCTED POST DISASTER NEEDS ASSESSMENT (PDNA) ON ELECTRIC COOPERATIVES IN REGION IV-A

The Disaster Risk Reduction and Management Department's Officer-In-Charge, Engr. Eric B. Campoto, together with different agencies conducted Post Disaster Needs Assessment on Electric Cooperatives distribution facilities damaged by Tropical Cyclone "Egay" from 03-12 January 2023.



TOTAL ELECTRIFICATION AND RENEWABLE ENERGY DEVELOPMENT

TOTAL ELECTRIFICATION

- **NUMBER OF COMPLETED AND ENERGIZED PROJECTS**

In 2023, the **Sitio Electrification Program (SEP)** resulted in the completion and energization of 1,148 sitios across the country. This figure represents the combined efforts of various Electric Cooperatives nationwide.

Additionally, the **Barangay Line Enhancement Program (BLEP)** energized a total of 13 sitios during the same period. These projects were implemented in selected regions to enhance the existing infrastructure.

RENEWABLE ENERGY DEVELOPMENT

NEA'S SUBSIDIZED RENEWABLE ENERGY PROJECTS

- **EXPANDED SITIO ELECTRIFICATION PROGRAM (ESEP)**

The Expanded Sitio Electrification Program (ESEP) has a PhP12 million budget for a feasibility study on a renewable energy mini-grid system for six off-grid areas served by SOCOTECO II, ZANECO, and QUEZELCO II.

The Memorandum of Agreement has been reviewed by the OGCC. QUEZELCO II and ZANECO's projects were completed with the CFIA issued in 2022. SOCOTECO II has selected Atinum Energy, Inc. as the winning bidder and submitted the Notice of Award to NEA. The feasibility study is set to be completed by 2024.

INSTALLATION OF SOLAR FACILITY INCLUDING NET METERING APPLICATION AND EQUIPMENT FOR PUBLIC SCHOOLS

The Project aims to install solar power systems on the rooftop of public schools, including Net Metering Connections. This setup will allow schools to use solar energy, send excess power to the grid, and offset their electricity consumption. A bidirectional meter will track energy flows. The project aims to save costs and help mitigate climate change. The project details are provided below.

Electric Cooperative	No. of Public Schools	Remarks
BATELEC II – Batch 2	31	The initial release of funds to EC dated 22 August 2023. On-going project implementation.
INEC – Batch 1	8	Completed and Energized with CFIA.
INEC – Batch 2	7 Public Buildings & 15 Schools	Completed And Energized.
NEECO II Area 1	1	Completed and Energized with CFIA. Fully liquidated.
CEBECO I	1	On-going project implementation.
CEBECO II	1	On-going project implementation.
INEC – Batch 3	5 Public Buildings	On-going project implementation.



ASSISTED PROJECTS UNDER THE “EUROPEAN UNION - ACCESS TO SUSTAINABLE ENERGY PROGRAMME (EU-ASEP)”

- **I-PURE MINDANAO**

The I-PURE Mindanao project, funded by a 4.5 million Euro EU-ASEP grant, is led by NEA in collaboration with the MinDA and Mindanao ECs. It aims to improve economic and social conditions in marginalized Mindanao communities through renewable energy solutions. The project will use various energization schemes and renewable energy-powered machinery such as a corn shelter and miller, ice-making facility, coffee dryer and miller, seaweed dryer, and water system. In addition, the project aims to enhance economic activities in the province.

OTHER ASSISTED PROJECTS

- **TECHNICAL ASSISTANCE OF PREFERRED ENERGY INC.**

The Preferred Energy Inc. (PEI), in partnership with the TARA Foundation, and funded by the European Climate Fund (ECF), launched the Decentralized Renewable Energy Systems (DRES) Project in the Philippines. The project aims to help ECs provide reliable and affordable electricity to isolated and off-grid areas through decentralized clean energy systems, supporting the government's goal of total household electrification.



The program focuses on capacity building, training, and awareness for the NEA and ECs, emphasizing the use of optimization tools and suitable designs for DRES. On 23 March 2023, the NEA and PEI conducted a needs assessment for the ECs, followed by a technical training on Distributed Renewable Energy Systems. The schedule of training sessions are as follows:

Participant	Venue	Date
Luzon Leg ECs	Clark, Pampanga	July 5-7, 2023
Visayas Leg ECs	Cebu City, Cebu	September 11-13, 2023
Mindanao Leg ECs	Cagayan De Oro, Misamis Oriental	November 28-30, 2023

- **TECHNICAL ASSISTANCE OF ENERGY TRANSITION PARTNERSHIP (ETP)**

This technical assistance (TA) project, focused on the power distribution sector, aims to support ECs through the NEA in their smart grid transformation efforts. The project has three key components: assessing barriers to smart grid adoption and creating a GIS-based map of the on-grid distribution network, helping ECs identify smart grid investments through an Investment Plan framework, and demonstrating how GIS-based maps can aid in reaching renewable energy (RE) targets of the Philippines. Capacity building is embedded throughout, aligning with strategic goals of de-risking RE investments, extending smart grids, and enhancing knowledge and awareness.

LEGAL SERVICES

BANNER PROJECT

A major highlight of the Legal Services Office's (LSO) achievements this year was the successful creation of the Association of Legal Counsel of the Electric Cooperatives on 28 April 2023, at the NEA HESA. This initiative has significantly strengthened the legal framework and support system for electric cooperatives nationwide.



DESIGNATION OF LAWYERS AS PS/AGM TO DIFFERENT ELECTRIC COOPERATIVES

Throughout the year, several LSO lawyers were designated as Project Supervisors (PS) or Acting General Managers (AGM) for various Electric Cooperatives (ECs) under specific office orders. Notable appointments include:

OFFICE ORDER NO.	LAWYER	ELECTRIC COOPERATIVE
2023-285	DA Rossan SJ. Rosero-Lee	MASELCO
2023-215		NONECO
2023-190	Atty. Vic P. Alvaro	CENECO
2023-099		NOCECO
2023-280	Atty. Oswaldo F. Gabat	ISELCO I
2023-282		ISELCO II
2023-201	Atty. Gauttier T. Dupaya	INEC
2023-352	Atty. Bryan C. Merza	NEECO I

In addition, Atty. May Flor C. Abuedo was designated as the Focal Person for the renewal of Electric Distribution Franchises for ECs, pursuant to Office Order No. 2023-019 dated 18 January 2023.

PARTICIPATION IN SEMINARS AND WORKSHOPS

LSO lawyers actively participated in various seminars and workshops to enhance their knowledge and skills. A total of 14 seminars were attended throughout the year, covering a wide range of topics such as:

- Generation and Use of Sex Disaggregated Data (SDD) and GAD Statistics
- Online Seminar-Workshop on Gender Mainstreaming and Gender and Development (GAD) Audit
- Computer Assisted Audit Techniques (CAATs) and Data Analytics Using MS Excel
- Security Awareness, Sexual Harassment in the Workplace, and Public Service Ethics and Accountability
- Specialized legal training, including the OGCC Legal Summit and a seminar on the Law on Procurement (R.A. 9184) and the Philippine Bidding Documents

These learning opportunities have been instrumental in bolstering the legal acumen of our team, ensuring that we remain at the forefront of legal developments affecting the energy sector.

SUBMISSION OF NEA'S POSITION PAPERS ON HOUSE/SENATE BILLS AND RESOLUTIONS

In 2023, the LSO prepared and submitted 17 position papers/comments on various House and Senate bills/resolutions that impact NEA and electric cooperatives:

• SENATE BILLS

NO.	SENATE BILL NO./TITLE	DATE OF SUBMISSION
1	Senate Bill No. 2045 <i>Budget Modernization Act</i>	July 10, 2023
2	Senate Bill No. 158 and Senate Bill No. 1987 <i>Formulation and Institutionalization of a Comprehensive Infrastructure Development Master Plan</i> Senate Bill No. 439 <i>Institutionalizing the Build! Build! Build! Program</i> Senate Bill No. 2114 <i>Establishing a Comprehensive Framework to Accelerate the Attainment of the Infrastructure Flagship Programs and Projects of the National Government</i>	August 31, 2023
3	Senate Bill Nos. 556, 590, 618, 619, 692, 1023, 1803, 2272, 2466 and An Act Amending RA 9184 or the Government Procurement Reform Act (GPR) <i>Proposed Procurement Law Amendatory Bills</i>	November 20, 2023

• HOUSE BILLS

NO.	HOUSE BILL NO./TITLE	DATE OF SUBMISSION
1	Draft Substitute Bill <i>An Act Establishing a Renewable Energy (RE) Park in Laguna De Bay, to Increase Capacity and Contribute to the Renewable Energy Development in the Philippines, Appropriating Funds Therefor</i>	February 2, 2023
2	House Bill Nos. 160, 341, 2100 and 3431 <i>System Losses/Amendment to Anti -Electricity Pilferage Act</i>	March 27, 2023
3	House Bills No. 6423 <i>An Act Strengthening the ERC by Expanding and Streamlining its Bureaucracy, Upgrading Employee Skills, Augmenting Benefits and Appropriating Fund Therefor</i> House Bills No. 6237 <i>An Act Creating the Energy Consumer Advocate Office, Providing Funds Therefor, and For Other Purposes</i> House Bills No. 6624 <i>An Act Mandating the Construction and Installation of a Submarine Electric Distribution Line from Mainland Mindanao to the Province of Davao, Islands and to Provide Funds Therefor</i>	April 3, 2023
4	House Bill 6145 <i>BENECO Franchise</i>	March 6, 2023
5	Draft Substitute Bill <i>Anti-Pilferage Act Amendments/System Losses</i>	April 12, 2023
6	House Bill No. 6424 House Bill No. 6538 <i>Condonation of Overdue Accounts of Lanao Del Sur Electric Cooperative, Inc. (LASURECO) and Maguindanao Electric Cooperative, Inc. (MAGELCO) from the Power Sector Assets & Liabilities Management Corporation (PSALM)</i>	July 11, 2023
7	House Bill No. 8218 <i>An Act Establishing the Philippine Atomic Energy Regulation Authority and Providing for a Comprehensive Legal Framework for Radiation Protection, Nuclear Security, Safety, and Safeguards, and Physical Safety in the Peaceful Utilization of Nuclear Energy in the Philippines and Appropriating Funds Therefor.</i>	August 24, 2023
8	House Bill No. 9310 <i>CENECO Franchise</i> House Bill Nos. 8897 and 8947 <i>FICELCO Franchise</i>	November 23, 2023
9	House Bill No. 9450 <i>Revised Cooperative Code of the Philippines from the CDA</i>	November 24, 2023

• HOUSE RESOLUTIONS

NO.	HOUSE RESOLUTION NO./TITLE	DATE OF SUBMISSION
1	House Resolution No. 526 <i>Resolution Urging NEA to Assist DORECO to improve its services in Davao Oriental</i>	February 27, 2023
2	House Resolution No. 707 <i>Resolution Urging the Committee on Energy to Investigate the Impending Plan of the NPC to Reduce the Number of Operating Hours of Power Plants in Areas Under the Small Power Utilities Group that Would Result to a Power Supply Crisis and to Intervene and Aid the NPC to Augment their Budget Allocation for Fuel for FY 2023</i> House Resolution No. 718 <i>Resolution Urging the ERC to Revisit the Maximum Annual Revenue Cap Guidelines in Relation to the Maximum Demand of Electricity Transmitted Through the Facilities of the NGCP to Distribution Utilities</i>	April 3, 2023

NO.	HOUSE RESOLUTION NO./TITLE	DATE OF SUBMISSION
3	House Resolution No. 580 <i>Resolution Urging the Committee on Energy to Conduct an Investigation in Aid of Legislation for the Review and Reassessment of All Issuances, Memoranda, Guidelines, Rules and Regulations of the Energy Regulatory Commission and the National Electrification Administration</i> House Resolution No. 788 <i>Resolution to Conduct Competitive Selection Process (CSP) for the Procurement of Oriental Mindoro Electric Cooperative (ORMECO) 41MW Power Requirements</i>	May 22, 2023
4	House Resolution No. 933 <i>Resolution Urging the Congressional Committee on Energy to Immediately Conduct an Inquiry, In Aid of Legislation, on the Region-wide Unscheduled and Intermittent Blackout in Western Visayas</i> House Resolution No. 934 <i>Resolution to Immediately Conduct an Investigation Into the Prolonged Power Outage in the Islands of Panay, Guimaras and Negros for Purposes of Determining a Long-term Solution to Prevent the Repeat of the Said Outage as Well as to Determine Potential Culpability and Liability and Recommend the Adoption of Appropriate Legislation</i> House Resolution No. 944 <i>Resolution Urging the House Committee on Energy to Conduct an Investigation, in Aid of Legislation, on the Root Cause of the Rotational Brownouts in Panay, Guimaras and Negros Islands and to Identify Immediate Solutions to the Prolonged Brownouts</i>	July 25, 2023
5	House Resolution No.1157 <i>Resolution for the House of Representatives to Conduct an Investigation in Aid of Legislation on the Frequent and Incessant Power Outages in the Province of Basilan in Relation to the Operations and Management of Basilan Electric Cooperative (BASELCO)</i>	October 25, 2023

ATTENDANCE AT SENATE/CONGRESSIONAL HEARINGS AND DELIBERATIONS

The LSO attended **23** Senate and Congressional hearings throughout the year. These sessions addressed critical legislative issues such as the establishment of renewable energy parks, amendments to the Anti-Electricity Pilferage Act, and the resolution of power crises in various regions. Our presence in these hearings ensured that the NEA's positions and concerns were effectively represented and heard.

COURT HEARINGS AND LEGAL OPINIONS

In March 2023, the LSO was involved in a court hearing for the case "REFC vs. NEA" at the Regional Trial Court Branch 158, Pasig City. Additionally, the LSO provided **(6)** legal opinions on various inquiries and concerns for NEA and the ECs.

ADMINISTRATIVE COMMITTEE ACTIONS

The Administrative Committee (AdCom) submitted a total of **15** reports and recommendations and issued four **(4)** preventive suspension orders to the NEA Board of Administrators, all of which were APPROVED.

COURT DECISIONS

The LSO secured/obtained **12 favorable court decisions/resolutions** for the NEA, in partnership with the OSG and OGCC.

• SUPREME COURT- Total: 1

No.	Case Title	Dispositive portion of the Decision
1	Mila Olay-Neyra vs. Sheila P. Macaraeg and Servillano S. Aquino, Jr.	Acting on the petitioner's motion for reconsideration of the Resolution dated March 16, 2022, which denied the petition for review on certiorari, the Court resolves to DENY the motion with FINALITY, no substantial argument having been adduced to warrant the reconsideration sought.

• COURT OF APPEALS- Total: 11.

No.	Case Title	Dispositive portion of the Decision
1	Manuel Silvestre Bernardo, et al vs. Heirs of Burgos Pangilinan, et al, CA-G.R. Sp No. 109801, CA, Manila	Notice of Decision dated March 30, 2023- In light of the foregoing, the appeal is DENIED. The May 15, 2015 Joint Decision of the Regional Trial Court of Quezon City, Branch 77, as amended by its Order dated April 11, 2016, is AFFIRMED.
2	Manuel Silvestre Bernardo, et al vs. Heirs of Burgos Pangilinan, et al	Notice dated November 28, 2023-Entry of Judgment is now issued and the record of the case remanded to the court of origin, the Court's Decision dated March 30, 2023 having become final and executory on October 6, 2023.
3	Amado B. Ke-e vs. NEA Board of Administrators, rep. by Atty. Gwen P. Enciso-Kyamko, et al. (CA-G.R. Sp No. 11087-MIN CA, CDO)	Resolution dated November 30, 2023- "Wherefore, for failure to comply with the Rules of Court as well as the directive of this Court, the instant petition is hereby DISMISSED."
4	Fernando Pamgilingan, et al vs. Engr. Bonifacio Patiag (CA-G.R. Sp No. 164503, CA, Manila)	Resolution dated September 8, 2023- "wherefore, this Court resolves to : 1) DENY the Motion for Reconsideration (on the August 31, 2022 Decision) dated 04 October 2022; x x x
5	Amado A. Balaoing, et al vs. Dionisio O. Opolento, Jr., et al (CA-G.R. Sp No. 173016, CA, Manila)	Resolution dated April 17, 2023- "Accordingly, the Petition for Review filed by Complainants-Appellants Amado A. Balaoing, Napoleon Demetrius S. Calza and Lydia C. Orilla is DISMISSED."
6	Engr. Melchor S. Licoben vs. NEA Board of Administrators, rep. by DOE Secretary Emmanuel P. Juaneza, Atty. Cirilo Badelles, Agustin L. Maddatu, Rene Gonzales, Edgardo Masongsong and Atty. Ana Maria Paz B. Rafael (CA-G.R. Sp No. 170006	Resolution dated July 21, 2023- "Wherefore, the instant Motion for Leave of Court to Intervene and the Petition-in-Intervention are hereby DENIED."
7	VVH Realty Corporation vs. GM Engr. Felino Herbert P. Agdigos (CA-G.R. Sp No. 166841, CA, Manila)	Resolution dated August 16, 2023- "The court thus maintains that all decisions of the NEA must be elevated first before the Office of the President under the doctrine of exhaustion of administrative remedies. Wherefore, premises considered, the present motion for reconsideration is hereby DENIED."
8	Engr. Dominador E. Escoto, Jr. et al vs. Erwin E. Escanilla (CA-G.R. Sp No. 172513, CA, Manila)	Decision dated August 8, 2023- "Petition for Review is DISMISSED."
9	The Board of Directors of BENEKO vs. NEA Board of Administrators, et al (CA-G.R. Sp No. 179189, CA, Manila)	Resolution dated July 25, 2023- "Premises considered, the petitioners' "Second Motion for Extension of Time to File Petition for Review" is DENIED. Accordingly, the case is now CLOSED and TERMINATED."
10	Ana Marie Jovily T. Dy vs. CASURECO II, et al (CA-G.R. Sp No. 163131, CA, Manila)	Resolution dated January 17, 2023- "Wherefore, premises considered, petitioner's Motion for Reconsideration is hereby DENIED."
11	Atty. Esteban A. Somngi, et al vs. NEA Board of Administrators (CA-G.R. Sp No. 174705, CA, Manila)	Resolution dated - "In view of the foregoing, the instant motion for reconsideration is DENIED."

REVIEW OF MOA/AGREEMENTS/EC BY-LAWS

The LSO conducted a thorough review of various Memorandums of Agreement (MOAs), contracts, and EC by-laws throughout the year. A total of **36** contracts were reviewed. Notable reviews include:

- The MOA between NEA and ZAMCELCO on joint electrification projects, finalized on 15 April 2023.
- The Agreement between NEA and PHILRECA on technical assistance, reviewed and signed on 30 May 2023.
- The comprehensive review and approval of the revised by-laws of QUIRELCO, ensuring compliance with NEA standards and legal requirements.

These reviews have been vital in ensuring that all agreements and by-laws align with NEA's mission and legal obligations, safeguarding the interests of all stakeholders.

INTERNAL AUDIT AND QUALITY STANDARDS MANAGEMENT

Internal audit is an integral part of the internal control system within public service organizations. Its scope is extensive and encompasses all aspects related to operations audit and management control.



Consequently, the Internal Audit and Quality Standards Management Office (IAQSMO) assists the Management, the Board Audit Committee (BAC), and the Board of Administrators (BOA) in effectively fulfilling their mandated responsibilities. The IAQSMO conducts evaluations of management controls and operations performance, determining the degree of compliance of internal controls with laws, regulations, managerial policies, accountability measures, ethical standards, and contractual obligations. It also appraises the organization plan and all the coordinated methods and measures, to recommend courses of action on matters relating to operations audit and management control.

The following are the major accomplishments of the IAQSMO for the year 2023:

MANAGEMENT/PERFORMANCE AUDIT/SPECIAL ASSIGNMENTS

To facilitate the performance assessment of NEA management and its personnel, ensuring adherence to policies or directives issued by the Management and BAC, the IAQSMO conducted the following activities:

- Evaluation/Validation of NEA 2021 Performance Scorecard Accomplishment Report:
 - a) as of 31 December 2022
 - b) as of 31 March 2023
 - c) as of 30 June 2023
 - d) as of 30 September 2023
- Preparation of a Summary of Management Compliances and Responses to Audit Observation Memoranda (AOM) of COA
- Monitoring of Previous IQA/TUV Rheinland's Opportunity for Improvements (OFIs) for CY 2022
- Assistance in the Review and Documentation of Systems and Procedures
 - a) Timekeeping/Leave Credit Computation (HRAD)
 - b) Approval of Application and Release of Availment (Guarantee Call) for Power Supply guarantee (AMGD)

COMPLIANCE/FINANCIAL/OPERATIONS AUDIT

Audit of financial accounts was conducted on Cash in Bank - Local and Foreign Currency Accounts to ascertain that cash is properly classified, reported, and presented in the financial statements per relevant accounting standards to ensure that all cash receipts and cash disbursements are completely and

accurately recorded as to account, amount, and period in conformity with applicable government rules and regulations, and NEA policies and procedures. Additionally, monitoring and evaluation of previous Audit Recommendations for Due to GSIS Accounts and Cash Accounts were likewise conducted.

DOCUMENTATION OF SYSTEMS AND PROCEDURES

Documentation of the following systems and procedures of various departments was facilitated to continually improve the suitability, adequacy, and effectiveness of NEA QMS:

- a) Human Resources and Administration Department
 - Employee Satisfaction
 - Competency Assessment and Enhancement
 - Handling Complaints
- b) Legal Service Office
 - Processing of Administrative Cases
- c) Information Technology and Communication Services Department
 - Maintenance of Transparency Seal
 - Website Management
 - Information and Communication Technology (ICT) Hardware and Software Maintenance
 - Monitoring and Reporting Procedures for ECs' New Consumer Connections
 - Information Services
 - Document Tracking System
 - Disposal of Valueless Records
- d) Office of the Corporate Secretary
 - Conduct of Committee and Regular Board Meetings
 - Drafting and Approval of Minutes of Meeting
 - Process of Securing the Electronic Signature
- e) Accounts Management and Guarantee Department- Accounts Servicing Division
 - Liquidation of Subsidy Funds Released to ECs (Amended)

NEA's QUALITY MANAGEMENT SYSTEM (QMS)

Internal Quality Audit was conducted in October 2023 by the IAQSMO. The audit aimed to assess the level and effectiveness of the NEA's QMS according to ISO 9001:2015 and relevant statutory and regulatory requirements. Additionally, it aimed to monitor the action taken regarding the Opportunities for Improvement (OFI) in preparation for the third-party ISO 9001:2015 Recertification audit.

Results of the IQA for CY 2023 showed that the implementation of NEA's QMS is effective and aligns with the requirements of ISO 9001:2015 Standard and applicable regulations. This is supported by a further decrease in identified OFIs for CY 2023, as process owners have recognized and implemented previously identified OFIs. However, some areas requiring improvement were identified.



REVISION OF NEA MANUAL OF APPROVALS (MANAP)

Revised in January 2023, the NEA's existing MANAP (4th edition) aims to redefine the parameters of the authority at various levels of management from the Board of Administrators to the lowest level of supervision for various transactions and documents, and enhance the efficiency of the agency's administrative, human resources, financial management, and internal control systems.

The 5th revision was approved by the NEA Board of Administrators on January 10, 2023, through Resolution No. 2023-2.

REVIEW OF PROPOSED ORIENTAL MINDORO ELECTRIC COOPERATIVE (ORMECO), INCORPORATED INC. MANUAL OF APPROVALS (MANAP)

The IAQSMO conducted a comprehensive joint review, evaluation, and finalization of the proposed MANAP from 24 to 28 July 2023 at the ORMECO headquarters located in Barangay Sta. Isabel, Calapan City, Oriental Mindoro as requested by ORMECO GM Humphrey A. Dolor. The MANAP was approved by the ORMECO Board.



REGULATORY AFFAIRS

The Regulatory Affairs Office made a solid progress in enhancing regulatory compliance contributing to the operational efficiency for ECs in ensuring power supply stability and integrity in the conduct of its Competitive Selection Process for the procurement of its power requirements. Among its major accomplishments for the Year 2023 were the following:

Paved the way for significant exchange of knowledge and information in the momentous industry development when the Wholesale Electricity Spot Market (WESM) was launched last January 2023 in Mindanao. RAO was instrumental in the completion of the submission and other registration requirements of the ECs to the WESM and tie the bond between the ECs commitment and its supplier in the participation and involvement in the implementation of policies of the Government enunciated under the EPIRA. A dialogue among the policy maker-DOE, the regulatory agency - ERC and the EC supervisor - NEA was initiated by NEA, through the RAO on 27 April 2023 for this purpose.



With the issuance of the Supreme Court ruling in the Alyansa Case (G.R. No. 227670, Alyansa Para Sa Bagong Pilipinas, Inc. vs ERC, et al., dated 03 May 2019), and the eventual ruling of the ERC implementing such decision, has brought about unexpected impact on the current power supply situation in the country leading to EC/consumers and supplier whimpering with great uncertainties. NEA, through RAO, facilitated and initiated the conduct of consultative meetings and discussion (June and September 2023) among the Energy government agencies (DOE, ERC, PSALM, TRANSCO, NPC) together with the ECs to help the latter determine various concerns and find possible short and long term solutions including emergency power procurement.

In the midst of the Alyansa Case crisis, the NEA was further entrusted with a huge responsibility to address power supply dilemma necessitating the aggregation of power demand requirement of the Electric Cooperative using indigenous natural gas as transition fuel ensuring that the generation mix target shares of renewable energy be achieved by 2040. In this instance, DOE issued the Department Order No. DO2023-10-0022 directing the NEA to facilitate the conduct of CSP for the Power Supply of ECs using Indigenous Natural Gas as a Transition Fuel. NEA, through RAO, stirred and organized the aggregation of and discussed the initial terms of reference, with fifteen (15) participating ECs in compliance with the said DOE directives.

NEA, under the leadership of Administrator Almeda, was committed to extending genuine and practical assistance to all ECs when it comes to operational issues and shortcomings of the ECs, frustratingly vexed with the imperfections in the system. With the aim of forging better cooperation and coordination efforts in overseeing the operations of the ECs by implementing the respective mandates of the NEA and ERC NEA, through RAO, crafted a Memorandum of Agreement (MOA) where NEA mainly proposed to support the ERC to augment action and achieve reasonable timeline in the approval of pertinent applications filed before the ERC such as capital expenditure (CAPEX), power supply agreement and other request for decision of the ERC. This was made by establishing counter activities on the part of NEA to complement the efforts of the ERC in extracting compliance from the ECs.

As a matter of fact, the enhancement of the integrated computerized planning model (EICPM) a platform that facilitates gathering of EC information, aims to bolster this cooperation. In connection with the said MOA, RAO is instrumental in shaping the process flow that may be utilized to implement one of the objectives stated therein and assist the ERC and the EC in the evaluation and checking the completeness of the respective applications of the ECs.

The NEA's role in the power industry cannot be underestimated as it takes the lead in ensuring that ECs serve their respective customers with high standard of service and competence. In terms of power procurement, NEA, through RAO, ensures that ECs comply with the DOE policy on competitive bidding in terms of power procurement. RAO drafted and custom-built the provisions of the guidelines that fitted the needs and requirements of the ECs. This guidelines was approved and published to better help the ECs to comply with the DOE CSP policy and ERC CSP implementing rules and regulation.

CORPORATE PLANNING

The Corporate Planning Office (CPO) is the unit of NEA that oversees the plans and programs of the Agency and the Electric Cooperatives (ECs). It is composed of two divisions, the Strategic Planning Division (SPD) and the Rural Electrification Project Planning and Development Division (REPPDD). The SPD upholds NEA's commitment to transparency and good governance. Its primary task includes formulating the Agency's strategic plan, conducting current state assessment as well as ensuring that the Agency's strategic directions cascade from the Corporate to departmental level through the Performance Scorecard. The REPPDD evaluates the ECs' work plans, Distribution Development Plans (DDPs) and assists in the Enhanced Integrated Computerized Planning Model (e-ICPM) workshops. The REPPDD also coordinates with the ECs in the implementation of various subsidy-funded projects such as the Sitio Electrification Program (SEP), Barangay Line Enhancement Program (BLEP), etc.

For 2023, the major activities of the CPO were as follows:

2023 NEA STRATEGIC THINKING CONFERENCE-WORKSHOP AND OPERATIONAL PLANNING

From 26-28 January 2023, the NEA conducted the 2023 Strategic Thinking Conference-Workshop at the Quest Plus Conference Center with the theme, "Developing Mechanisms Towards a Stronger Future". The conference-workshop served as a venue to formulate efficient and solution-focused strategies and action plans required to meet the demands of the rigorous industry and higher expectations of electricity consumers.



Subsequently, from 07-10 March and on 13 March 2023, the NEA departments participated in the Operational Planning facilitated by the CPO. As a result, appropriate key performance indicators were established to support the identified action items that will address the critical issues discussed during the 2023 Strategic Thinking Conference-Workshop.

The two (2) activities established a robust framework that enabled the Agency to meet the rising expectations of its stakeholders.

CORPORATE GOVERNANCE SCORECARD (CGS)

The CPO took the lead in developing the CGS, an instrument introduced by the Governance Commission for Government Owned or Controlled Corporations (GOCCs) that assesses the Corporate Governance initiatives and practices of GOCCs. For the Performance Year 2022, the GCG recognized NEA as one of the top-ranking GOCCs in a ceremony held on 20 November 2023. The said recognition is a testament to NEA's commitment to transparency and good governance for five (5) consecutive years.

2023 PERFORMANCE EVALUATION SYSTEM (PES)

The Board exhibits the Agency's Corporate Governance initiative through the conduct of an annual review of the Strategy Map, Mission and Vision, and the corresponding strategies for its attainment. Additionally, the Board monitors the implementation of the corporate strategy of the agency through NEA's Performance Scorecard Accomplishment Report.

To ensure the attainment of the identified targets from the Agency's Corporate Performance Scorecard, NEA, through the CPO, monitors and submits quarterly accomplishment reports of its corporate performance scorecard to the GCG. For 2023, based on self-assessment, the NEA was able to achieve a 97.29% rating of its targets against the GCG-approved 2023 Performance Scorecard.

In addition, on 08 November 2023, the CPO acted as the head of NEA delegations in the Technical Panel Meeting (TPM) with the GCG to discuss the Agency's Proposed Performance Scorecard for CY 2024. CPO also facilitated the submission of required documents that arose from the said activity.

CASCADING OF GOVERNANCE INITIATIVES

In its continuing effort to strengthen the good governance and competitiveness of the ECs, NEA, through CPO, provides Seminar-Workshops on the Adoption of the Balanced Scorecard (BSC). The said framework will aid the ECs in practicing the Plan, Do, Check, Act (PDCA) cycle as well as developing relevant strategic measures, targets, and initiatives.

For CY 2023, the CPO were able to capacitate four (4) ECs for the said activity:

ECs Capacitated	Date
ORMECO	February 20-24
LEYECO V	May 15-19
ZAMECO II	June 13-16
GUIMELCO	October 16-20

One of the banner activities of the division, in partnership with the Central Luzon Electric Cooperatives Association (CLECA), was the conduct of the 2023 Strategic Planning Conference-Workshop for Region III ECs at the Venus Parkview Hotel from 27-30 March 2023. During the conference-workshop, Region III ECs revisited their respective corporate philosophy, identified emerging threats, reviewed their corporate performance, shared best practices and innovations, and developed plans and programs aligned with the directives of the current administration. The conference-workshop was participated by 14 ECs.





ISO 9001:2015 CERTIFICATION

On 21 December 2023, the TÜV Rheinland Philippines conducted a recertification audit covering the period of 01 September 2022 to 30 September 2023 for the "Provision of Financial, Institutional, Technical and Legal Assistance to the ECs which in turn undertake power distribution on an area coverage basis." The audit result recognized the Agency's best practices (9), with 15 identified opportunities for improvement (OFIs) and zero (0) non-conformities. Thus, the Agency was able to obtain a new ISO 9001:2015 certification, adhering to its principle of good governance.



2023 NATIONAL ELECTRIC COOPERATIVES DISTRIBUTION DEVELOPMENT PLAN (NECDDP)

The 2023-2032 National Electric Cooperatives Distribution Development Plan (NECDDP) serves as the comprehensive consolidation of individual Distribution Development Plans (DDP) and Power Supply Procurement Plans (PSPP) from 121 Electric Cooperatives (ECs). Its primary goal is to guarantee the delivery of an ample, high-quality, dependable, secure, and cost-effective supply of electric power to MCOs.

As outlined in the NEA letter dated 14 March 2023, the NECDDP has been formally submitted to the Department of Energy (DOE) following Section 23 of the Electric Power Industry Reform Act (EPIRA) and DC No. 2021-03-003. This submission encompasses essential components such as a summary of ECs' 10-year projected demand requirements in comparison to power supply contracted quantities, including Competitive Selection Process (CSP) schedules.

Additionally, the submission includes a comprehensive comparative analysis and actual data on peak demand and system loss versus 2022 projections. It also provides the status of Capital Expenditure (CAPEX) applications, and details the plans and programs of ECs per grid, including proposed infrastructure developments aligned with projected demand requirements, ensuring the uninterrupted supply of electricity to their respective franchise areas.

LOCAL TOTAL ELECTRIFICATION ROADMAP (LTER)

In adherence to Republic Act 11646, commonly referred to as the "Microgrid Systems Act" which advocates for the utilization of microgrid systems to expedite the Total Electrification of areas lacking adequate access to electricity, the NEA has been actively supporting the government's commitment to sustainable rural development and poverty alleviation. This initiative is aligned with the broader goal of achieving energy access for all across the nation.

The CPO and NEA have played a pivotal role in collaborating with the DOE and ECs in conducting public consultations and informational education campaigns. These initiatives are designed to raise awareness and fulfill the mandate of total electrification in the countryside, in line with the government's overarching vision.



Throughout the reporting period, CPO project officer/s actively participated in various schedules and served as resource persons in the conduct of public consultations. These engagements were instrumental in disseminating crucial information, addressing queries, and fostering a deeper understanding of the benefits and implications of microgrid systems. By actively engaging with stakeholders and communities, NEA, through CPO, has contributed significantly to the success of the public consultation and education efforts, furthering the cause of total electrification and supporting the national agenda for inclusive and sustainable development.



These endeavors reflect NEA's unwavering commitment to facilitating dialogue, disseminating information, and actively participating in initiatives that contribute to the realization of total electrification goals, particularly in unserved and underserved areas.

EC REGIONAL	SCHEDULE OF WORKSHOP
Region VI, VII and VIII	May 2-4, 2023
Region I, II, CAR and III	May 16-18, 2023
Region IV-A, IV-B and V	May 29-30, 2023
Region IX, X, XI, XII ARMM and CARAGA	May 23-25, 2023

CORPORATE AND EC TRAINING

The Calendar Year 2023 has been very productive for the NEA-EC Training Institute (NETI) as it conducted various capacity-building activities, be it customized or public offerings, for the NEA and EC officials and employees.

The face-to-face conduct of programs commenced in mid-2022 during the NEA-EC Conference with limited participants in attendance. By 2023, the number of attendees was slowly increasing, reaching a peak once pandemic restrictions were lifted in the last quarter of the year.

CORPORATE PROGRAMS

The NETI's Corporate Training Group has implemented a total of 17 in-house capacity-building activities and 861 external training and local scholarship programs that addressed competency-based requirements of NEA officials and employees.

A total of 861 certificates of completion were distributed to NEA officials and employees, which helped them meet their competency gap and allowed them to develop their competency and readiness for succession planning and promotion.

NEA was also awarded a recertification by TÜV Rheinland Philippines in December 2023.

EC TRAINING PROGRAMS

The NETI implemented 40 capacity-building programs for EC employees and five (5) Cooperative Management Courses (CMC) for the EC Board of Directors (BODs).

In addition, the NETI has provided administrative support in the conduct of a briefer on the Updated eICPM for North and South Luzon ECs as requested by the Corplan Department.

Some of the NETI's notable achievements/best practices include:

- **POWER FORUM**

NETI was part of the successful conduct of the Power Forum as part of the 2023 NEA Convergence activities held last 09 August 2023 at the PICC, Pasay City. Speakers from various power industries were gathered to discuss salient topics regarding the energy sector.

- **NEA-UP MOA**

The partnership between NEA and UP materialized through the renewal of its Memorandum of Agreement. This program aims to prepare the ECs for operating and competing under the deregulated electricity market, strengthen the technical capability and financial viability of the ECs, review and upgrade regulatory policies to enhance the viability of the ECs as electric utilities and enhance the capacity of NEA as guarantor for purchases of electricity in the Wholesale Electricity Spot Market (WESM) by ECs and small distribution utilities (DUs).

- **NEA-NETI PARTNERSHIP WITH VARIOUS EC ASSOCIATIONS**

The NETI's innovations of partnership with the EC Associations significantly improve accessibility for participants. The choice of a more accessible venue and cost-effective measures makes the training more attainable, fostering a stronger bond and facilitating a more inclusive and efficient learning for everyone involved.

INFORMATION TECHNOLOGY AND COMMUNICATION

DATABASE MANAGEMENT

CONSUMER CONNECTIONS

A total of 501,777 new consumer connections were monitored in 2023; thus, securing the 100% accomplishment rate out of the 500,000 target for the year.

Among the major islands, Luzon is the highest contributor to the accomplishments with 212,890 new consumer connections or 42%, followed by Mindanao with 145,833 or 29% and Visayas with 143,054 or 29%.

Cumulatively, the year ended with 14,618,146 served consumer connections, or 90% of the potential, with 1,659,363 or 10% unserved consumers based on the 2020 Census of Population and Housing. Additional connections of 1,379,058 were monitored in areas where 100% energization level was registered or a total of 15,997,204 served consumer connections.

Based on 2020 Census				Additional Connections in cities/municipalities with 100% energization beyond the level of the 2020 Census	Total Served
Potential	Served	%	Unserved		
16,277,509	14,618,146	90	1,659,363	1,379,058	15,997,204

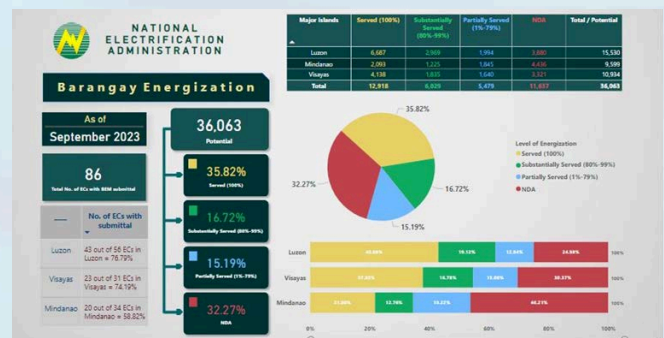
Fourteen (14) ECs registered a 100% energization rate while the top three (3) regions with a combined 98% level of energization are Ilocos, Central Luzon, and Caraga.

To generate the above reports and update the databases, a total of 3,138 Data Entry Templates (DET) for Connections uploaded by the ECs in the NEA-Web Portal were acknowledged, reviewed and processed.

BARANGAY ENERGIZATION MATRIX (BEM)

The Barangay Energization Matrix (BEM) presents the accomplishment of the Rural Electrification Program down to the barangay level. It addresses queries from the local officials and monitoring agencies during budget deliberations and meetings on the status of each barangay in terms of electrification.

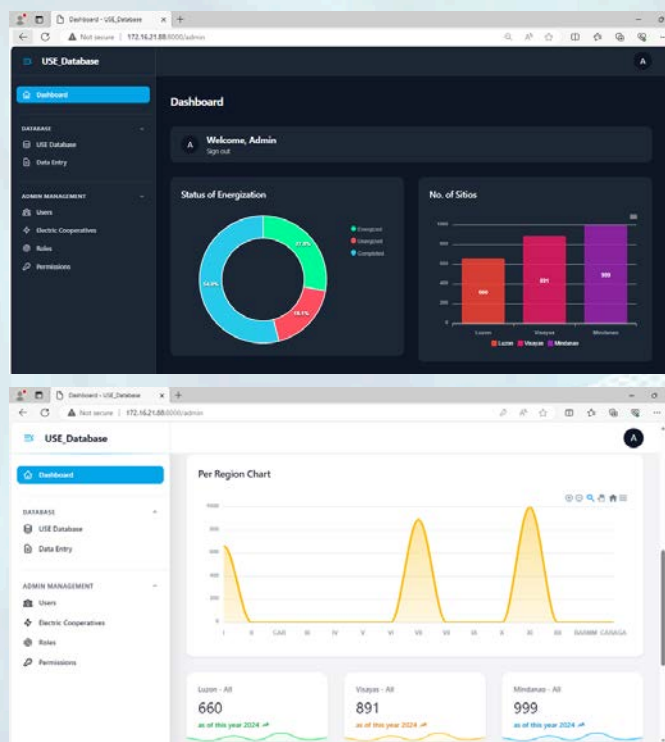
Institutionalized through the Memorandum to ECs No. 2022-053, ECs have to submit the BEM as part of the Connections DET, which is submitted monthly on or before the 15th of the reporting month. A total of 113 Electric Cooperatives adhered to the Agency's directive to submit their report as of 31 December 2023.



UNIFIED SITIO ELECTRIFICATION (USE) DATABASE

The USE database serves as the master depository of all sitios and puroks identified by the ECs. The system is already in its beta testing stage to check its functionalities and areas for improvement.

Based on the actual data submitted by the ECs, some enhancements must be made to make the system more relevant and usable to the stakeholders.



STATISTICAL HIGHLIGHTS OF THE EC OPERATIONS

From the total sales of 26,556 GWh in 2022, an 8% increase was observed in 2023 with the total sales registered at 28,593 GWh by year-end.

On a quarter-to-quarter basis, a 6% increase was registered between the 1st quarters of 2022 and 2023; a 9% increase for the 2nd quarters in review; and 8% and 7% between the 3rd and 4th quarters, respectively.

gWh Sales	2022	2023	% Increase
1Q	5,807	6,175	6
2Q	6,845	7,487	9
3Q	6,810	7,366	8
4Q	7,094	7,565	7
Total	26,556	28,593	8

In terms of revenue, a 3% decrease was observed from the PhP337,041M level in 2022 to PhP327,247M in 2023.

On a quarter-to-quarter basis, a 24% and 11% increase were monitored for the 1st and 2nd quarters of 2022 to 2023, respectively, while a 17% and 19% decrease were observed for the 3rd and 4th quarters, respectively, of the said years in review.

Revenue (Million Php)	2022	2023	% Increase
1Q	65,236	81,035	24
2Q	82,085	90,896	11
3Q	93,480	77,492	-17
4Q	96,240	77,824	-19
Total	337,041	327,247	-3

EC POWER MARKET PROFILE

Consumer	Connection	%	Sales (gWh)	%	Revenue (Million Php)	%
Residential	15,014,567	94	15,336	54	176,218	54
Commercial	641,767	4	5,668	20	62,843	19
Industrial	29,799	0	5,635	20	48,646	15
Public Building	194,085	1	1,586	6	17,817	5
Others	116,986	1	367	1	21,723	7
Total	15,997,204	100	28,593	100	327,247	100

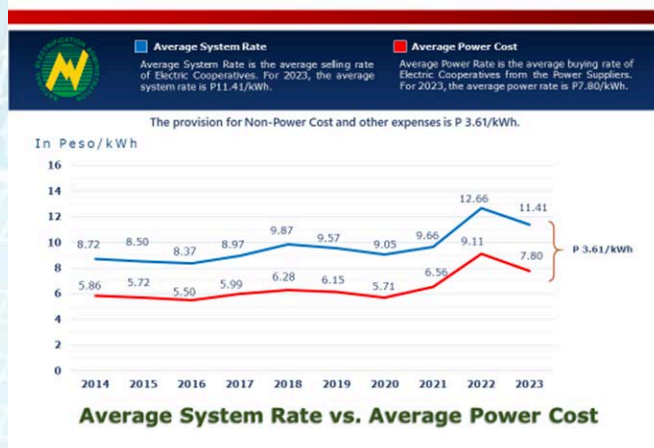
Residential consumers account for 94% of the total served consumer connections contributing to 54% of the total sales and revenue. Combined commercial and industrial consumers constitute 4% and contribute 40% of sales and 34% of revenues. The remaining 2% is attributed to public buildings and other consumers with corresponding shares in sales and revenues of 7% and 12%, respectively.

These reports and summaries were generated based on the assessment and consolidation of inputs from 6,486 Data Entry Templates (DETs) uploaded in the NEA-BIT Portal.

REPORTS AND VISUALS

For 2023, major issuances include 12 monthly energization reports, eight (8) quarterly statistical reports, 12 quarterly power market profiles, four (4) quarterly fact sheets, one (1) set of historical profile, one (1) status report on compliance with reportorial requirements, and one (1) report on the 2022 EC size classification. Through these reports and historical profiles, 2,276 requests for data and information from the management and stakeholders were acted upon thereby registering a compliance rate of 100%.

For stakeholders' information and awareness, 14 sets or 100% of expected visuals in the form of graphs, tables and maps are posted in the HESA and ground floor lobby. These are updated on a quarterly basis upon the issuance of related reports.



PUBLICATION AND ARCHIVING

Three (3) major publications were prepared during the year: **Rural Electrification Chronicle 2020-2022** which was published during the last quarter of the year and depicts the three-year operations of ECs through statistical parameters; **Historical Profiling** which consists of a five-year EC statistical data and status of consumer connections, sitios and barangays as updated and archived, these profiles are being requested by various agencies for program monitoring and references; and **EC Yearly Book of Awards** which is updated annually and published during the 2nd Quarter of 2023. This is a compilation of the awards given by NEA to ECs throughout the years.

RECORDS MANAGEMENT

MANAGEMENT ISSUANCES

Throughout the year, the Records Management Unit (RMU) processed and released a total of 61 Memoranda and 44 Advisories to ECs, alongside 124 Memoranda and 367 Office Orders for internal purposes. These management issuances were compiled and distributed to relevant offices to serve as references for legal, administrative, and monitoring purposes.

INCOMING DOCUMENTS

During the year, a comprehensive summary of 17,170 or 100% of incoming documents including letters, reports, and EC Board Resolutions were thoroughly processed and forwarded to concerned departments and offices. These documents were received via various channels including couriers, postal mail, electronic mail, and personal delivery.

OUTGOING DOCUMENTS

A total of 17,185 or 100% of outgoing documents were systematically processed, each adhering to the appropriate delivery method which includes postal service, courier service, email communications, and direct personal delivery arrangements.

COMPLIANCE REPORTS

Two (2) compliance reports were submitted regarding the ECs' fulfillment of its reportorial obligations, specifically comprising the Audited Financial Statements and Corporate Operating Budget (COB). These requirements, among others, are stipulated under Republic Act No. 10531.

ENHANCED DOCUMENT TRACKING SYSTEM (EDTS)

Continuing efforts were made to enhance the system operations through ongoing development initiatives. In particular, optimizations were implemented in the Receiving Panel module and the dashboard was customized to include additional information on the Summary of Outgoing Documents via electronic mail. Furthermore, a comprehensive button tooltip was introduced to enhance the user interface and improve the overall user experience.

DISPOSAL OF VALUELESS RECORDS

Through the collective efforts and coordination among the management, RMU, RMIC and sub-RMIC together with diligent preparation, validation, close coordination with and approval by the National Archives of the Philippines (NAP), paved the way for the disposal of valueless records following the provisions of Republic Act No. 9470. Present during the actual disposal through sale are the representatives from NAP, COA, NEA-FSD, and IAQSMO where a total of 3,246 kilograms of valueless records were disposed of and converted into additional income of P12,313.34 for NEA.



SYSTEM DEVELOPMENT

NEA WEBSITE ADMINISTRATION



The NEA website is a platform compliant with AO 39 of the Department of Information and Communication and Technology (DICT). Implementing the NEA website has significantly enhanced communication efficiency, and provided better access to information. It remains up-to-date, relevant, and accessible to its stakeholders and other government agencies. Through its user-centric design, interactive features, comprehensive resources, and continuous improvement initiatives, NEA established a robust communication platform for its stakeholders that serves as a cornerstone for promoting good governance, competence, and transparency to achieve a fully electrified Philippines in 2028. This report provides an overview of the key accomplishments, challenges encountered, and future recommendations related to content-uploading activities during the reporting period.

Volume of Content Uploaded: Successfully uploaded and managed 1923 pieces of content, including news articles, press releases, policy documents, and downloadable resources.

Timely Updates: Achieved a 99.9% on-time upload rate, ensuring that all content was made available to the public within the specified deadlines.

Content Categorization: Effectively categorized and organized content on the website, making it easier for users to navigate and find information.

Content Update Requests: Managed and executed 16 content update requests, including revisions, deletions, and additions, to keep the website up-to-date.

The NEA Website Management project has successfully maintained the website's functionality, security, and content relevance throughout the reporting period. By addressing user needs, promptly resolving technical issues, and continuously improving the website's performance, the project has contributed to a positive online presence for the NEA. Moving forward, ongoing enhancements and user engagement will be key to sustaining and improving the website's effectiveness.

NEA-BIT Administration

The NEA Business Intelligence System (NEA-BIT) project was initiated to enhance data-driven decision-making within the NEA. The system is designed to consolidate, analyze, and report on data from various departments, providing actionable insights for improved operational efficiency and strategic planning.

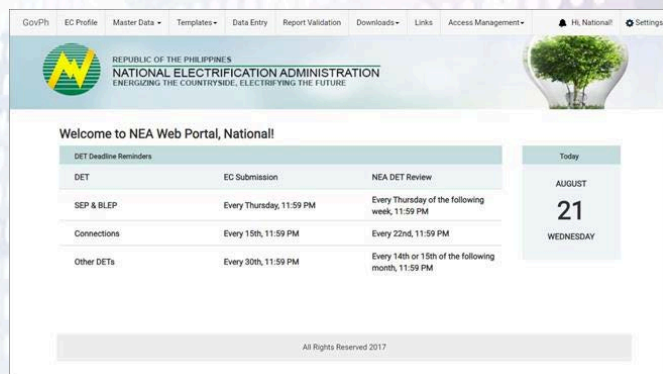
a) The System Design and Architecture completed its phase, including detailed documentation of the system architecture, data flow, and integration points.

b) Data Integration successfully integrated data from 121 ECs key sources, including NEA subject matter experts.

c) Dashboard and Reporting

- Developed and deployed real-time dashboards covering key performance indicators (KPIs) such as energy distribution efficiency, financial performance, customer satisfaction, etc.
- Created standard and custom reports to support various departmental needs.

The NEA-BIT has been successfully implemented, providing the NEA with a powerful tool for data analysis and decision-making. The system has already begun to demonstrate its value through improved operational efficiency and enhanced data insights. Moving forward, continuous improvement and user engagement will be key to maximizing the system's benefits.



REPAIR OF ICT HARDWARE AND SOFTWARE

The ITSDD delivers in-house IT hardware and software repair services. All repair requests are queued and immediately assigned to an ITSDD Technical Staff. In addition, technical service repair requests are logged and monitored through the ITSDD request and repair form which indicates the:

1. Nature of Problem
2. The Equipment subject to repair
3. Remarks on the problem of the equipment reported
4. Recommendation based on the diagnosis/repair made



HUMAN RESOURCES AND ADMINISTRATION

ORGANIZATIONAL MANAGEMENT

To realign the functions of offices and positions under the NEA and to include into the structure the different ad hoc units created to respond to the powers and functions of the Office per Republic Act No. 10531 otherwise known as the "National Electrification Administration Reform Act of 2013", NEA Administrator Antonio Mariano C. Almeda issued Office Order No. 2023-040 re: Reconstitution of Change Management Team for Reorganizational Plan on 02 February 2023, and the Office secured NEA Board RB Resolution No. 2023-30 re: Request for Approval for the Commencement of the Reorganizational Plan of NEA under GCG MC No. 2015-04 and Providing its Governance Structure dated 21 February 2023.

OVERSIGHT REQUIREMENTS

As prescribed under the 1987 Philippine Constitution and the Republic Act No. 6713, or the "Code of Conduct and Ethical Standards for Public Officials and Employees," all NEA personnel (100%) filed and submitted their Sworn Statement of Their Assets, Liabilities and Net Worth (SALN) to the Civil Service Commission as its repository agency.

Various reports and requirements were also prepared and submitted to the Governance Commission for GOCC, Commission on Audit, Civil Service Commission, Department of Budget and Management, and other monitoring agencies.

RECRUITMENT, SELECTION AND PLACEMENT

For 2023, among the major accomplishments of the Department is the increased in manpower complement as a result of processing of applications for vacancies and the appointment of NEA Administrator Antonio Mariano C. Almeda to 73 personnel, i.e., 36 personnel promoted, 24 personnel newly-hired, eight personnel transferred to NEA, and five (5) personnel reappointed.

These personnel underwent a rigorous competency-based assessment to ensure they are the qualified for employment and/or be promoted in NEA.

LEARNING AND DEVELOPMENT

In 2023, A total of 42 in-house/outsourced trainings and local scholarships for NEA personnel were facilitated through the NEA-EC Training Institute. Collectively, 886 participants attended in 42 learning and development interventions.

PERFORMANCE MANAGEMENT

The NEA continuously implements the Strategic Performance Management System which links the three other HR areas of Recruitment, Selection and Placement, Learning and Development, and Rewards and Recognition.

HRAD garnered an average rating of 4.93 for the 1st Semester of 2023, and 4.9 for the 2nd Semester of 2023.

AWARDS AND INCENTIVES

The NEA Program on Awards and Incentives for Service Excellence guidelines was revisited in 2023 to incorporate formal and non-formal awards and incentives activities that would cover the different aspects of accomplishments and victories that NEA operating units and NEA personnel may have attained.

WELFARE AND BENEFITS

A total of 53 various activities supporting employee welfare were facilitated or conducted in 2023. These activities include those that support occupational safety and health, fitness, wellness, and convocation, among others.

COMPLAINTS MANAGEMENT

100% of customer complaints to NEA operating units and/or personnel were acted upon, ensuring adherence to protocols set by the Civil Service Commission, Anti-Red Tape Authority, and the 8888 Citizens' Complaint Hotline.

INCOME GENERATION

NEA generated PhP2.6M from the rental of its facilities for the CY2023. Most of this amount came from Globe Telecom, Inc.'s monthly lease payment for putting a tower atop the NEA building.

MANAGEMENT OF RESOURCES

The NEA building and its facilities, including equipment, were insured with the Government Service Insurance System (GSIS) for an insurance premium of PhP996,460.42. In adherence to Republic Act (RA) No. 656, the "Property Insurance Law" as amended by Presidential Decree (PD) No. 245, which requires all government agencies to insure against any insurable risk their properties, assets, and interests with the GSIS, Comprehensive Insurance and Compulsory Third Party Liability for NEA vehicles were also paid to GSIS.

In December 2023, physical inventory for NEA's Property, Plant, and Equipment (PPE) and Office Supplies and Materials were conducted. After reconciliation with the Accounting records, the Report of Physical Count of Property, Plant, and Equipment (RPCPPE) and Report of Physical Count of Inventories (RPCI), were submitted to COA last January 2024.

Inventory and Inspection Reports of Unserviceable Properties were prepared, and disposal of unserviceable properties was also conducted in CY2023 through public bidding. Six (6) unserviceable motor vehicles were disposed of in May 2023, various unserviceable ICT and Office Equipment in August 2023, and four (4) unserviceable motor vehicles in November 2023. Total sales generated in three (3) disposal activities amounted to PhP424,300.00.

BUILDING AND FACILITIES MAINTENANCE AND IMPROVEMENT

Thirty-two (32) maintenance activities were conducted in CY2023 for NEA facilities such as 12 monthly elevator preventive maintenance, 12 bi-monthly pest control services, four (4) quarterly air conditioning units preventive maintenance, and four (4) quarterly preventive maintenance for the generator set.



Likewise, repainting of various office interior walls, installation of flashing at the rooftop to prevent rainwater leaks, and the cleaning of clogged canal in front of the NEA building, which causes perennial flooding at basement two, were conducted. The retiling of lobby comfort rooms is continuously being conducted, whereas the second, third, fourth, sixth, and seventh floors were completed in CY2023,



PROCUREMENT MANAGEMENT

In the same year, six (6) Early Procurement Activities were conducted for the procurement of Consultant for the Restructuring, Rental of Photocopying Machines, Janitorial Services, Security Services, Manpower Services, and Primary and Secondary Internet Services.

The usual preparation of Project Procurement Management Plan was done and resulted in the Annual Procurement Plan for Common-use Supplies and Equipment (APP-CSE) and Annual Procurement Plan for Non Common-use Supplies and Equipment (APP-Non CSE) which were subsequently submitted to GPPB.

Following the implementation of the APPs, a total of 163 procurement activities were conducted for both public bidding and alternative modes of procurement, of which 82 were posted in PhilGEPS as required. Consequently, four (4) Quarterly Procurement Monitoring Report were prepared and submitted to GPPB. Majority of goods procured for the period were either Office Furniture Fixtures and Equipment, ICT Equipment, Motor Vehicle, and Office Supplies and Materials. On the other hand, Consultancy, Janitorial, Security, Manpower, and Building and Facilities Maintenance Services were the services mostly procured.

PERFORMANCE ASSESSMENT AND SPECIAL STUDIES

The NEA conducts a comprehensive evaluation of ECs annually to gauge their financial, institutional, and technical prowess, ensuring their creditworthiness, development progress, member-consumer-owner protection, empowerment, and satisfaction. This assessment aligns with NEA's mandate under RA 9136 and 10531, particularly Section 19 (c) of the IRR of RA 10531. As part of its mandate, NEA is required to submit quarterly reports detailing ECs' adherence to key performance standards and semi-annual reports on NEA's Rural Electrification Program initiatives and activities to the Joint Congressional Energy Commission of Congress (JCEC) and the Department of Energy (DOE).

ENHANCEMENT OF THE 2019 POLICY ON EC OVERALL PERFORMANCE ASSESSMENT

The NEA enhanced its current Policy for evaluating the overall performance of ECs which was approved by the NEA Board of Administrators on 25 April 2023 with the title, "2023 Policy/guidelines on EC Overall Performance Assessment". The Policy/Guideline was disseminated to all the electric cooperatives under the NEA Memorandum to ECs No. 2023-21.

On the 2023 version of the Policy, emphasis is given to the financial parameters with 40 points, while the institutional, technical, and level of energization parameters are given equal point score of 20 each. The main objective of the enhancement is to ensure long-term viability, sustainability, and sound fiscal management of the electric cooperatives. By focusing on financial parameters, the policy aims to ensure that ECs maintain a solid financial foundation that allows them to meet operational needs, invest in infrastructure upgrades, and sustain operations, especially in a volatile economy. In doing so, ECs can continue to provide quality services to their member-consumer-owners without compromising their financial stability.

2022 EC OVERALL PERFORMANCE ASSESSMENT



The assessment of the overall performance of ECs for their 2022 operations resulted in ninety-three (93) ECs rated as AAA; 31 of which garnered 100% performance assessment. Seven (7) were rated as Category AA and five (5) as Category A. It is worth noting that ECs from Central Luzon, Central Visayas, Eastern Visayas, and Caraga were able to sustain their excellent performance since all their ECs are rated AAA. Likewise, operational performance of ECs from CALABARZON is commendable since all the five (5) ECs were categorized as AAA for the first time.

2023 GOLDEN DAGITAB AWARDS AND RECOGNITIONS



On 11 August 2023, the NEA conducted the 2023 Golden Dagitab Awards and Recognitions to give commendation and distinction to the electric cooperatives for their exemplary performance in the financial and institutional facets of their operations, as well as their innovations and project developments to improve system efficiency and power reliability in the realization of vision and mandate of rural electrification program.



A total of 772 awards and recognitions were given to the deserving electric cooperatives comprising of seven (7) golden dagitab awards, 206 major awards and 559 special citations. Ilocos, Eastern Visayas, and Caraga received the Best Region of the Year Award having all their electric cooperatives rated AAA for the last two rating periods, thereby displaying service excellence for its MCOs. The Most Improved Region was awarded to CALABARZON for having all their five (5) ECs attain AAA rating for the first time through the implementation of financial, institutional and technical reforms and programs. QUEZELCO I received the Most Improved EC Award for its remarkable improvement of the overall performance resulting to a monumental leap from B in 2018 to AAA rating in 2022. NEECO II - AREA 1, CEBECO III, SIARELCO, and DIELCO received the Golden Dagitab Award for their exceptional performance in all facets of electric cooperative's operations and exemplary service delivery to its member-consumer-owners having maintained 100% performance score for eight to eleven rating periods. Additionally, Mr. Ramon Posadas and Mr. Sergio Dagooc received the Golden Dagitab Award for commendable and exemplary leadership, respectively.



COMPLIANCE REPORT ON THE PERFORMANCE OF ELECTRIC COOPERATIVES FOR 4TH QTR OF 2022, 1ST, 2ND AND 3RD QTR OF 2023

The NEA Board of Administrators confirmed and approved the 4th quarter of 2022 and the 1st, 2nd, and 3rd quarters of 2023 EC compliances. For the third quarter of 2023, 69 ECs were classified as Green, 39 ECs as Yellow-1, six (6) ECs as Yellow-2, and seven (7) ECs as Red.

The ECs are assessed quarterly to measure their level of compliance with financial, operational, and technical performance standards and parameters. Compliances are defined by color, with Green as the most compliant indicating that ECs meet all performance parameters and standards, Yellow-1 indicates non-compliance with fewer than three (3) parameters, Yellow-2 denotes non-compliance with four (4) or more, and Red pertains to ECs that are declared and classified as ailing after due process. The purpose of this assessment is to proactively identify potential financial challenges, enabling early NEA interventions and the implementation of preventive, remedial, and mitigating measures. This approach aims to address issues before an EC reaches ailing status, providing alternative options for their sustainability.

Following Section 19.a of Republic Act 10531, NEA also developed standards and protocols for institutional and governance performance. These performance standards and parameters were set to assess ECs in good governance, management and leadership, and stakeholders on effective delivery of service to their member-consumer-owners.

For the 3rd quarter of 2023, 68 ECs are fully compliant with the set parameters and standards.

NEA INITIATIVES AND ACTIVITIES ON RURAL ELECTRIFICATION

The NEA also released the 2nd Semester 2022 and 1st Semester 2023 Semi-Annual Reports on NEA Initiatives and Activities for Rural Electrification. These comprehensive reports substantiate NEA's services to ECs. From the management of subsidies and loans to the strategic implementation of consumer and sitio electrification programs, the NEA's interventions are reflected in various initiatives. Also noteworthy among these are the capacity building programs, issuance of crucial policies and guidelines, active involvement in renewable energy development, and assistance to ECs to underperforming and ailing ECs.

CORPORATE COMMUNICATIONS AND SOCIAL MARKETING

In 2023, the Corporate Communications and Social Marketing Office (CCSMO) implemented various strategies and initiatives to enhance public awareness about the NEA and the Rural Electrification Program (REP). These strategies targeted diverse audiences, including the National Government, Legislative and Regulatory bodies, Media, ECs, and Consumer Groups. Among these accomplishments are the following:

2023 NEA-EC COMMUNICATORS SEMINAR-WORKSHOP

From 22-24 February 2023, the CCSMO, in collaboration with the NETI, successfully organized the NEA-EC Communicators Seminar-Workshop. This event brought together communicators from various ECs to enhance their skills in effectively conveying the goals and achievements of the Rural Electrification Program. The workshop focused on improving communication strategies, creative writing, video production, and media relations, equipping participants with the necessary tools to better advocate for the electrification efforts within their communities.



MEDIA RELATIONS STRENGTHENING

To bolster the corporate image, refine public relations strategies, and strengthen communication with media and energy stakeholders, CCSMO prepared and disseminated 61 media releases addressing issues related to the NEA, ECs, and REP. These releases were sent to media outlets, uploaded to the NEA website, and shared on social media platforms.

This initiative resulted in cost savings exceeding PhP 4 million in publicity and advertisement, as various news desks published the articles at no charge. Additionally, press briefings and conferences were conducted to enhance media relations and disseminate information about NEA and EC activities.

SOCIAL MEDIA MANAGEMENT

The agency actively utilized social media to promote NEA and REP. Relevant content, including e-cards, news, and photo and video releases, such as the "RE Diaries" and "Empowered Woman", and various video documentaries, was posted. The NEA's official YouTube channel generated over 1,300 views.



To monitor online engagement, the "Facebook Hits" column was added to the official page (@OfficialNEA). By the end of 2023, the page had 40,557 followers, while NEA's official Twitter account (@nea_ph) had 1,846 followers. The NEA YouTube channel had 649 subscribers.



CUSTOMER SATISFACTION MEASUREMENT

In collaboration with the CPO, CCSMO conducted the Customer Satisfaction Measurement (CSM) survey, which collected feedback from 601 external clients. NEA achieved an outstanding overall satisfaction score of 99.7%.

The CSM is a key component of NEA's Performance Scorecard, receiving a five (5) point rating from the Governance Commission on GOCC (GCG) validation.

Rating Category	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	N/A	Total Resp.	Overall (% Positive Ratings)
SQD0. Overall Satisfaction								
SQD0. I am satisfied with the service that I availed.	521	77		1	1	1	601	99.7
Service Quality Dimensions								
SQD1. Responsiveness								
SQD1. I spent a reasonable amount of time for my transaction.	393	155	15	17	7	14	601	93.4
SQD2. Reliability								
SQD2. The office followed the transaction's requirements and steps based on the information provided.	464	121			1	15	601	99.8
SQD3. Access and Facilities								
SQD3. The steps (including payment) I needed to do for my transaction were easy and simple.	421	99	6		1	74	601	98.7
SQD4. Communication								
SQD4. I easily found information about my transaction from the office or its website.	389	127	20	3	2	60	601	95.4
SQD5. Cost								
SQD5. I paid a reasonable amount of fees for my transaction.	125	35	2	2	3	434	601	95.8
SQD6. Integrity								
SQD6. I feel the office was fair to everyone, or "walang palakasan", during my transaction.	451	88	2		1	59	601	99.4
SQD7. Assurance								
SQD7. I was treated courteously by the staff, and (if asked for help) the staff was helpful.	449	112	3	2	1	34	601	98.9
SQD8. Outcome								
SQD8. I got what I needed from the government office, or (if denied) denial of request was sufficiently explained to me.	486	106	3	2	1	3	601	99.0
Total (SQD 1 to 8)	3178	843	51	26	17	693	4808	97.7

FREEDOM OF INFORMATION (FOI) FACILITY MANAGEMENT

To facilitate access to information about the NEA and REP, CCSMO processed 108 FOI requests in 2023. Annual reports were submitted to the Presidential Communication Operations Office (PCOO) and made available on the NEA website.

Established in 2017 in compliance with Executive Order No. 2 (approved 23 July 2018), the FOI facility also aligns with Good Governance Conditions (GGCs) under Administrative Order No. 25, series of 2011.



INFORMATION, EDUCATION AND COMMUNICATIONS CAMPAIGN

To raise public awareness about the REP, ECs, and NEA's initiatives, CCSMO developed 88 IEC Intensification campaign collaterals, including tarpaulin designs for major events such as the NEA 54th Anniversary, National Electrification Awareness Month, and NEA-EC Convergence.

Information materials such as the 2022 Annual Report and EnerNEA Newsletters were published, and the NEA Corporate Calendar was produced and distributed.



Likewise, 118 Audio Visual Presentations (AVPs) were created, including the Administrator's Video Greeting Messages and NEA Retirement Tribute Videos.



Furthermore, CCSMO also promptly addressed stakeholder requests throughout 2023, preparing 182 written messages for EC AGMAs and significant events, and producing 12 digital designs for NEA articles in ECs Newsletters (NEA Corner).

Status of Energization

REGIONS/ ELECTRIC COOPERATIVES	MUNICIPALITIES/CITIES		BARANGAYS				CONNECTIONS						Total Served
	Coverage/ Energized*	%	Potential*	Energized/ Completed	%	Unener- gized	Based on 2020 Census					Add'l Connections in cities/ municipalities with 100% energization	
							Potential	Served	%	Unserved	%		
REGION I (ILOCOS REGION)													
1 Ilocos Norte Electric Cooperative, Inc.	23	100	559	559	100	-	152,972	151,939	99	1,033	1	34,978	186,917
2 Ilocos Sur Electric Cooperative, Inc.	34	100	768	768	100	-	172,048	172,042	99	6	1	44,490	216,532
3 La Union Electric Cooperative, Inc.	18	100	532	532	100	-	172,377	167,561	97	4,816	3	11,033	178,594
4 Pangasinan I Electric Cooperative	9	100	192	192	100	-	103,991	99,917	96	4,074	4	935	100,852
5 Central Pangasinan Electric Cooperative, Inc.	15	100	553	553	100	-	290,338	286,202	99	4,136	1	11,562	297,764
6 Pangasinan III Electric Cooperative	17	100	426	426	100	-	228,797	224,117	98	4,680	2	14,157	238,274
Sub-Total	116	100	3,030	3,030	100	-	1,120,523	1,101,778	98	18,745	2	117,155	1,218,933
REGION II (CAGAYAN VALLEY)													
7 Batanes Electric Cooperative, Inc.	6	100	29	29	100	-	5,547	5,547	100	-	-	2,428	7,975
8 Cagayan I Electric Cooperative, Inc.	12	100	374	374	100	-	158,139	151,955	96	6,184	4	23,518	175,473
9 Cagayan II Electric Cooperative, Inc.	21	100	513	513	100	-	157,405	146,326	93	11,079	7	4,530	150,856
10 Isabela I Electric Cooperative, Inc.	15	100	484	484	100	-	217,870	214,469	98	3,401	2	27,354	241,823
11 Isabela II Electric Cooperative	21	100	545	545	100	-	198,878	190,336	96	8,542	4	20,286	210,622
12 Nueva Vizcaya Electric Cooperative	15	100	275	275	100	-	128,181	117,476	92	10,705	8	8,741	126,217
13 Quirino Electric Cooperative	6	100	150	150	100	-	53,460	52,360	98	1,100	2	10,702	63,062
Sub-Total	96	100	2,370	2,370	100	-	919,480	878,469	96	41,011	4	97,559	976,028
CORDILLERA ADMINISTRATIVE REGION (CAR)													
14 Abra Electric Cooperative	27	100	303	303	100	-	58,956	56,688	96	2,268	4	7,548	64,236
15 Benguet Electric Cooperative	14	100	269	269	100	-	216,912	211,662	98	5,250	2	18,895	230,557
16 Ifugao Electric Cooperative, Inc.	11	100	176	176	100	-	48,756	44,520	91	4,236	9	7,700	52,220
17 Kalinga-Apayao Electric Cooperative, Inc.	11	100	221	221	100	-	63,528	58,835	93	4,693	7	10,442	69,277
18 Mountain Province Electric Cooperative, Inc.	10	100	144	144	100	-	37,601	37,007	98	594	2	12,362	49,369
Sub-Total	73	100	1,113	1,113	100	-	425,753	408,712	96	17,041	4	56,947	465,659

REGIONS/ ELECTRIC COOPERATIVES	MUNICIPALITIES/CITIES		B A R A N G A Y S				C O N N E C T I O N S							
	Coverage/ Energized*	%	Potential*	Energized/ Completed	%	Unener- gized	Based on 2020 Census					Add'l Connections in cities/ municipalities with 100% energization	Total Served	
							Potential	Served	%	Unserved	%			
REGION III (CENTRAL LUZON)														
19	Aurora Electric Cooperative, Inc.	9	100	157	157	100	-	58,442	57,971	99	471	1	11,571	69,542
20	Tarlac I Electric Cooperative, Inc.	15	100	421	421	100	-	187,191	186,436	99	755	1	26,641	213,077
21	Tarlac II Electric Cooperative, Inc.	5	100	121	121	100	-	122,802	120,418	98	2,384	2	15,486	135,904
22	Nueva Ecija I Electric Cooperative, Inc.	5	100	95	95	100	-	102,173	102,173	100	-	-	11,374	113,547
23	Nueva Ecija II Electric Cooperative, Inc. - Area 1	10	100	291	291	100	-	161,759	157,774	98	3,985	2	6,668	164,442
24	Nueva Ecija II Electric Cooperative, Inc. - Area 2	11	100	224	224	100	-	147,201	144,145	98	3,056	2	12,762	156,907
25	San Jose City Electric Cooperative	1	100	40	40	100	-	37,788	37,677	99	111	1	4,814	42,491
26	Pampanga Rural Electric Service Coop., Inc.	-	-	34	34	100	-	25,369	24,850	98	519	2	5,850	30,700
27	Pampanga I Electric Cooperative, Inc.	6	100	112	112	100	-	112,070	112,070	100	-	-	31,574	143,644
28	Pampanga II Electric Cooperative, Inc.	7	100	175	175	100	-	210,054	205,691	98	4,363	2	13,820	219,511
29	Pampanga III Electric Cooperative, Inc.	6	100	95	95	100	-	86,998	86,998	100	-	-	20,998	107,996
30	Peninsula Electric Cooperative, Inc.	12	100	241	241	100	-	211,392	210,930	99	462	1	25,986	236,916
31	Zambales I Electric Cooperative, Inc.	6	100	118	118	100	-	77,628	74,361	96	3,267	4	9,426	83,787
32	Zambales II Electric Cooperative, Inc.	7	100	111	111	100	-	87,032	87,032	100	-	-	15,982	103,014
	Sub-Total	100	100	2,235	2,235	100	-	1,627,899	1,608,526	99	19,373	1	212,952	1,821,478
REGION IV-A (CALABARZON)														
33	First Laguna Electric Cooperative, Inc.	11	100	164	164	100	-	77,571	74,277	96	3,294	4	5,952	80,229
34	Batangas I Electric Cooperative, Inc.	12	100	366	366	100	-	184,613	183,890	99	723	1	22,585	206,475
35	Batangas II Electric Cooperative, Inc.	17	100	480	480	100	-	328,728	325,328	99	3,400	1	59,184	384,512
36	Quezon I Electric Cooperative, Inc.	23	100	804	804	100	-	233,026	212,513	91	20,513	9	9,415	221,928
37	Quezon II Electric Cooperative, Inc.	8	100	129	129	100	-	59,895	49,227	82	10,668	18	305	49,532
	Sub-Total	71	100	1,943	1,943	100	-	883,833	845,235	96	38,598	4	97,441	942,676
MIMAROPA REGION														
38	Lubang Electric Cooperative, Inc.	2	100	25	25	100	-	6,783	6,783	100	-	-	3,095	9,878
39	Occidental Mindoro Electric Cooperative, Inc.	9	100	139	139	100	-	119,850	98,013	82	21,837	18	-	98,013
40	Oriental Mindoro Electric Cooperative, Inc.	15	100	426	426	100	-	215,076	209,728	98	5,348	2	45,558	255,286
41	Marinduque Electric Cooperative, Inc.	6	100	218	218	100	-	60,557	60,557	100	-	-	11,431	71,988
42	Tablas Island Electric Cooperative, Inc.	10	100	112	112	100	-	47,009	46,580	99	429	1	5,196	51,776
43	Romblon Electric Cooperative, Inc.	7	100	107	107	100	-	30,630	29,657	97	973	3	2,215	31,872
44	Busuanga Electric Cooperative, Inc.	4	100	61	61	100	-	32,378	29,272	90	3,106	10	-	29,272
45	Palawan Electric Cooperative	19	100	371	371	100	-	280,557	209,155	75	71,402	25	925	210,080
	Sub-Total	72	100	1,459	1,459	100	-	792,840	689,745	87	103,095	13	68,420	758,165
REGION V (BICOL REGION)														
46	Camarines Norte Electric Cooperative, Inc.	12	100	274	274	100	-	141,249	132,475	94	8,774	6	7,863	140,338
47	Camarines Sur I Electric Cooperative, Inc.	10	100	287	287	100	-	105,241	99,693	95	5,548	5	1,632	101,325
48	Camarines Sur II Electric Cooperative, Inc.	10	100	259	259	100	-	143,081	131,721	92	11,360	8	14,216	145,937
49	Camarines Sur III Electric Cooperative, Inc.	7	100	229	229	100	-	108,299	95,247	88	13,052	12	7,741	102,988
50	Camarines Sur IV Electric Cooperative, Inc.	9	100	258	258	100	-	92,846	91,474	99	1,372	1	5,369	96,843
51	Albay Electric Cooperative, Inc.	18	100	720	720	100	-	311,448	281,306	90	30,142	10	7,335	288,641
52	Sorsogon I Electric Cooperative, Inc.	8	100	253	253	100	-	79,399	79,399	100	-	-	11,983	91,382
53	Sorsogon II Electric Cooperative	7	100	288	288	100	-	108,063	104,572	97	3,491	3	5,490	110,062
54	First Catanduanes Electric Cooperative, Inc.	11	100	315	315	100	-	60,352	59,471	99	881	1	7,644	67,115
55	Masbate Electric Cooperative, Inc.	15	100	434	434	100	-	164,484	102,100	62	62,384	38	1,016	103,116
56	Ticao Island Electric Cooperative, Inc.	4	100	72	72	100	-	22,077	20,608	93	1,469	7	847	21,455
	Sub-Total	111	100	3,389	3,389	100	-	1,336,539	1,198,066	90	138,473	10	71,136	1,269,202
	TOTAL LUZON	639	100	15,539	15,539	100	-	7,106,867	6,730,531	95	376,336	5	721,610	7,452,141

REGIONS/ ELECTRIC COOPERATIVES	MUNICIPALITIES/CITIES		B A R A N G A Y S					C O N N E C T I O N S						
	Coverage/ Energized*	%	Potential*	Energized/ Completed	%	Unener- gized	Based on 2020 Census					Add'l Connections in cities/ municipalities with 100% energization	Total Served	
							Potential	Served	%	Unserved	%			
REGION VI (WESTERN VISAYAS)														
57	Aklan Electric Cooperative, Inc.	19	100	381	381	100	-	165,459	163,925	99	1,534	1	46,865	210,790
58	Antique Electric Cooperative, Inc.	16	100	537	537	100	-	134,237	132,005	98	2,232	2	25,082	157,087
59	Capiz Electric Cooperative, Inc.	17	100	472	472	100	-	201,414	185,784	92	15,630	8	17,952	203,736
60	Iloilo I Electric Cooperative, Inc.	15	100	794	794	100	-	185,564	179,941	97	5,623	3	10,550	190,491
61	Iloilo II Electric Cooperative, Inc.	15	100	587	587	100	-	183,320	165,439	90	17,881	10	37	165,476
62	Iloilo III Electric Cooperative, Inc.	13	100	340	340	100	-	137,303	128,619	94	8,684	6	5,637	134,256
63	Guimaras Electric Cooperative	5	100	98	98	100	-	47,476	44,631	94	2,845	6	10	44,641
64	Northern Negros Electric Cooperative, Inc.	9	100	196	196	100	-	216,902	191,058	88	25,844	12	3,363	194,421
65	Central Negros Electric Cooperative, Inc.	6	100	158	158	100	-	276,318	245,546	89	30,772	11	34,602	280,148
66	Negros Occidental Electric Cooperative	17	100	308	308	100	-	287,683	229,011	80	58,672	20	-	229,011
	Sub-Total	132	100	3,871	3,871	100	-	1,835,676	1,665,959	91	169,717	9	144,098	1,810,057
REGION VII (CENTRAL VISAYAS)														
67	Negros Oriental I Electric Cooperative, Inc.	11	100	285	285	100	-	149,623	113,266	76	36,357	24	-	113,266
68	Negros Oriental II Electric Cooperative	14	100	272	272	100	-	198,338	172,021	87	26,317	13	22,445	194,466
69	Bantayan Electric Cooperative, Inc.	3	100	49	49	100	-	37,780	37,251	99	529	1	3,629	40,880
70	Cebu I Electric Cooperative, Inc.	18	100	366	366	100	-	180,744	177,697	98	3,047	2	7,807	185,504
71	Cebu II Electric Cooperative, Inc.	13	100	323	323	100	-	205,376	191,692	93	13,684	7	6,094	197,786
72	Cebu III Electric Cooperative, Inc.	5	100	134	134	100	-	109,117	109,117	100	-	-	20,759	129,876
73	Province of Siquijor Electric Cooperative, Inc.	6	100	134	134	100	-	25,805	25,805	100	-	-	6,778	32,583
74	Camotes Electric Cooperative, Inc.	4	100	56	56	100	-	27,505	26,681	97	824	3	1,692	28,373
75	Bohol I Electric Cooperative, Inc.	26	100	603	603	100	-	144,775	144,775	100	-	-	47,162	191,937
76	Bohol II Electric Cooperative, Inc.	21	100	491	491	100	-	154,169	147,385	96	6,784	4	24,717	172,102
	Sub-Total	121	100	2,713	2,713	100	-	1,233,232	1,145,690	93	87,542	7	141,083	1,286,773
REGION VIII (EASTERN VISAYAS)														
77	Don Orestes Romualdez Electric Cooperative, Inc.	13	100	496	496	100	-	107,392	101,818	95	5,574	5	2,694	104,512
78	Leyte II Electric Cooperative, Inc.	3	100	196	196	100	-	82,137	82,121	99	16	1	7,078	89,199
79	Leyte III Electric Cooperative, Inc.	9	100	285	285	100	-	70,677	70,185	99	492	1	6,529	76,714
80	Leyte IV Electric Cooperative, Inc.	6	100	245	245	100	-	72,225	72,225	100	-	-	22,010	94,235
81	Leyte V Electric Cooperative, Inc.	12	100	391	391	100	-	167,843	156,799	93	11,044	7	5,477	162,276
82	Southern Leyte Electric Cooperative, Inc.	19	100	503	503	100	-	101,323	101,323	100	-	-	26,932	128,255
83	Biliran Electric Cooperative, Inc.	7	100	117	117	100	-	41,412	41,156	99	256	1	5,474	46,630
84	Northern Samar Electric Cooperative, Inc.	24	100	569	569	100	-	139,885	118,962	85	20,923	15	2,226	121,188
85	Samar I Electric Cooperative, Inc.	10	100	427	427	100	-	77,882	74,306	95	3,576	5	6,707	81,013
86	Samar II Electric Cooperative, Inc.	16	100	524	524	100	-	103,912	98,417	95	5,495	5	3,539	101,956
87	Eastern Samar Electric Cooperative, Inc.	23	100	597	597	100	-	115,777	111,431	96	4,346	4	6,012	117,443
	Sub-Total	142	100	4,350	4,350	100	-	1,080,465	1,028,743	95	51,722	5	94,678	1,123,421
	TOTAL VISAYAS	395	100	10,934	10,934	100	-	4,149,373	3,840,392	93	308,981	7	379,859	4,220,251
REGION IX (ZAMBOANGA PENINSULA)														
88	Zamboanga del Norte Electric Cooperative, Inc.	23	100	585	585	100	-	215,673	188,261	87	27,412	13	3,592	191,853
89	Zamboanga del Sur I Electric Cooperative, Inc.	25	100	626	626	100	-	221,268	202,881	92	18,387	8	7,507	210,388
90	Zamboanga del Sur II Electric Cooperative, Inc.	23	100	558	558	100	-	212,173	148,354	70	63,819	30	4,256	152,610
91	Zamboanga City Electric Cooperative, Inc.	1	100	94	94	100	-	221,069	183,332	83	37,737	17	-	183,332
	Sub-Total	72	100	1,863	1,863	100	-	870,183	722,828	83	147,355	17	15,355	738,183

REGIONS/ ELECTRIC COOPERATIVES	MUNICIPALITIES/CITIES		B A R A N G A Y S				C O N N E C T I O N S							
	Coverage/ Energized*	%	Potential*	Energized/ Completed	%	Unener- gized	Based on 2020 Census					Add'l Connections in cities/ municipalities with 100% energization	Total Served	
							Potential	Served	%	Unserved	%			
REGION X (NORTHERN MINDANAO)														
92	Misamis Occidental I Electric Cooperative, Inc.	8	100	227	227	100	-	58,941	57,707	98	1,234	2	12,683	70,390
93	Misamis Occidental II Electric Cooperative, Inc.	8	100	253	253	100	-	88,046	87,529	99	517	1	15,865	103,394
94	Misamis Oriental I Rural Electric Service Cooperative, Inc.	10	100	156	156	100	-	110,926	106,828	96	4,098	4	11,392	118,220
95	Misamis Oriental II Electric Service Cooperative, Inc.	12	100	265	265	100	-	106,255	97,670	92	8,585	8	2,766	100,436
96	First Bukidnon Electric Cooperative, Inc.	13	100	303	303	100	-	212,771	194,646	91	18,125	9	4,157	198,803
97	Bukidnon II Electric Cooperative, Inc.	10	100	171	171	100	-	145,135	137,673	95	7,462	5	9,707	147,380
98	Camiguin Electric Cooperative, Inc.	5	100	58	58	100	-	22,281	22,131	99	150	1	3,605	25,736
99	Lanao del Norte Electric Cooperative, Inc.	19	100	410	410	100	-	145,017	110,611	76	34,406	24	9,478	120,089
	Sub-Total	85	100	1,843	1,843	100	-	889,372	814,795	92	74,577	8	69,653	884,448
REGION XI (DAVAO REGION)														
100	Davao Oriental Electric Cooperative, Inc.	11	100	183	183	100	-	140,064	119,812	86	20,252	14	9,494	129,306
101	Northern Davao Electric Cooperative, Inc.	18	100	376	376	100	-	351,676	262,567	75	89,109	25	1,396	263,963
102	Davao del Sur Electric Cooperative, Inc.	15	100	337	337	100	-	260,866	222,245	85	38,621	15	22,392	244,637
	Sub-Total	44	100	896	896	100	-	752,606	604,624	80	147,982	20	33,282	637,906
REGION XII (SOCCSKSARGEN)														
103	Cotabato Electric Cooperative, Inc.	12	100	348	348	100	-	222,681	206,695	93	15,986	7	11,573	218,268
104	Cotabato Electric Cooperative, Inc. - PPalma	6	100	195	195	100	-	133,430	92,465	69	40,965	31	2,784	95,249
105	South Cotabato I Electric Cooperative, Inc.	10	100	172	172	100	-	196,554	158,078	80	38,476	20	1,518	159,596
106	South Cotabato II Electric Cooperative, Inc.	10	100	206	206	100	-	370,756	321,359	87	49,397	13	-	321,359
107	Sultan Kudarat Electric Cooperative, Inc.	17	100	311	311	100	-	220,415	188,041	85	32,374	15	15,004	203,045
	Sub-Total	55	100	1,232	1,232	100	-	1,143,836	966,638	85	177,198	15	30,879	997,517
BANGSAMORO AUTONOMOUS REGION IN MUSLIM MINDANAO (BARMM)														
108	Tawi-Tawi Electric Cooperative, Inc. ²	9	100	186	186	100	-	68,947	13,597	20	55,350	80	-	13,597
109	Siasi Electric Cooperative, Inc. ¹	2	100	66	66	100	-	20,612	4,258	21	16,354	79	-	4,258
110	Sulu Electric Cooperative, Inc.	16	100	330	330	100	-	139,302	34,657	25	104,645	75	-	34,657
111	Basilan Electric Cooperative, Inc.	14	100	269	269	100	-	106,294	62,174	58	44,120	42	-	62,174
112	Cagayan de Sulu Electric Cooperative, Inc.	2	100	17	17	100	-	5,821	3,529	61	2,292	39	-	3,529
113	Lanao del Sur Electric Cooperative, Inc. ³	41	100	1,176	1,176	100	-	189,500	109,144	58	80,356	42	-	109,144
114	Maguindanao Electric Cooperative, Inc.	30	100	409	403	99	6	173,023	56,956	33	116,067	67	-	56,956
	Sub-Total	114	100	2,453	2,447	99	6	703,499	284,315	40	419,184	60	-	284,315
REGION XIII (CARAGA)														
115	Agusan del Norte Electric Cooperative, Inc.	12	100	253	253	100	-	180,424	178,445	99	1,979	1	37,251	215,696
116	Agusan del Sur Electric Cooperative, Inc.	14	100	314	314	100	-	173,962	170,963	98	2,999	2	25,945	196,908
117	Surigao del Norte Electric Cooperative, Inc.	12	100	203	203	100	-	95,551	94,649	99	902	1	10,596	105,245
118	Siargao Electric Cooperative, Inc.	9	100	132	132	100	-	31,894	31,773	99	121	1	4,265	36,038
119	Dinagat Islands Electric Cooperative, Inc.	7	100	100	100	100	-	29,391	28,995	99	396	1	6,942	35,937
120	Surigao del Sur I Electric Cooperative, Inc.	5	100	112	112	100	-	65,128	65,128	100	-	-	31,970	97,098
121	Surigao del Sur II Electric Cooperative, Inc.	14	100	197	197	100	-	85,423	84,070	98	1,353	2	11,451	95,521
	Sub-Total	73	100	1,311	1,311	100	-	661,773	654,023	99	7,750	1	128,420	782,443
	TOTAL MINDANAO	443	100	9,598	9,592	99	6	5,021,269	4,047,223	81	974,046	19	277,589	4,324,812
	TOTAL	1,477	100	36,071	36,065	99	6	16,277,509	14,618,146	90	1,659,363	10	1,379,058	15,997,204




NATIONAL ELECTRIFICATION
ADMINISTRATION

Executive Committee



ANTONIO MARIANO C. ALMEDA
Administrator



VIC P. ALVARO
Deputy Administrator
Corporate Resources and
Financial Services
(Starting 05 December 2023)



LEILA B. BONIFACIO
Deputy Administrator
Corporate Resources and
Financial Services
(Up to 04 October 2023)



OMAR M. MAYO
Deputy Administrator
EC Management Services



ERNESTO O. SILVANO, JR.
Deputy Administrator
Technical Services



ROSSAN S.J. ROSERO-LEE
Deputy Administrator
Legal Services

OFFICE OF THE ADMINISTRATOR



From Left: **Anna Clarisse V. Reyes**, Head Executive Assistant (Office of the Administrator); **Emil S. Cuyugan**, Department Manager, starting 05 July 2023; **Rhina H. Angue**, Acting Department Manager, up to 04 July 2023 (Corporate Communications and Social Marketing Office); **Irene C. Martin**, Officer-in-Charge (Office of the Performance Assessment and Special Studies); **Ivan Darwin G. Zamora**, Department Manager (Office of the Deputy Administrator for Field Operations)



From left: **Roderick N. Padua**, Officer-in-Charge, starting 18 January 2023 (Information Technology and Systems Development) and Concurrent Department Manager, starting 07 November 2023 (Corporate Planning Office); **Luisa I. Hernandez**, Officer-in-Charge, up to 06 June 2023, Department Manager from 07 June - 06 November 2023 (Corporate Planning Office), Assist (Office of the Performance Assessment and Special Studies); **Leilani L. Rico**, Division Manager (Database Management and Program Control); **Nollie B. Alamillo** (Rural Electrification Special Program Office); **Percival G. Crisostomo** (Rural Electrification Special Program Office)



From left: **Lino SJ. Vermudo**, Division Manager (Strategic Planning); **Rodolfo D. Evangelista**, Acting Division Manager (Rural Electrification Project Planning and Development); **Rina R. Dolina**, Officer-in-Charge; **Ma. Regina C. Filoteo**, Acting Division Manager (NEA-EC Training Institute)

CORPORATE RESOURCES AND FINANCIAL SERVICES SECTOR



From left: **Gwen P. Enciso-Kyamco**, Acting Department Manager, starting 01 December 2023; **Jona E. Andal**, Department Manager, up to 30 November 2023 (Human Resources and Administration); **Ilugen P. Mabansag**, Concurrent Division Manager, starting 12 December 2023; **Anastacia B. Suasi**, Division Manager, up to 11 December 2023 (Human Resources Management); **Annabelle P. Cruz**, Division Manager (General Services)



From left: **Irene H. Viray**, Department Manager (Finance Services); **Ma. Chona O. Dela Cruz**, Division Manager (Financial Services and Accounting); **Theresita A. Rivera**, Acting Division Manager (Treasury); **Imee G. Apostol**, Division Manager (Financial Planning and Control)



From left: **Rosie M. Alamilo**, Department Manager (Accounts Management and Guarantee); **Gina T. Quindo**, Division Manager (Accounts Services); **Rouchelle Jane M. Payuran**, Acting Division Manager (Accounts Management)

LEGAL SECTOR



From left: **Vic P. Alvaro**, Department Manager (Legal Services); **Gwen P. Enciso-Kyamco**, Acting Corporate Board Secretary (Office of the Corporate Secretary); **Oswaldo F. Gabat**, Attorney V (Legal Services); **Claudette G. Ubaldo-Dema**, Officer-in-Charge (Regulatory Affairs Office)



From left: **Judy B. Arcilla**, Department Manager (Internal Audit and Quality Standards Management Office); **Rhoneil I. Libunao**, Acting Division Manager (System Audit and Quality Standard); **Ilugen P. Mabansag**, Division Manager (Financial and Special Audit Division)

TECHNICAL SERVICES SECTOR



From left: **Federico P. Villar**, Department Manager (Engineering); **Exequiel T. Evale, Jr.**, Division Manager (Technical Operation) and Concurrent Officer-in-Charge, starting 04 April 2023 (Total Electrification and Renewable Development); **Joseph M. Sanggalang**, Officer-in-Charge, up to 03 April 2023 (Total Electrification and Renewable Development); **Eric B. Campoto**, Officer-in-Charge (Disaster Risk Reduction and Management); **Louie Andrew L. Puntod**, Officer-in-Charge (Total Electrification Division); **Jonathan Isak V. Villanueva**, Officer-in-Charge (Renewable Energy Development Division)

ELECTRIC COOPERATIVE MANAGEMENT SERVICES SECTOR



From left: **Ricardo C. Orias**, Department Manager (Management Consultancy Services); **Xerxes D. Adzuara**, Department Manager (Management Consultancy Services) and Concurrent Department Manager (Institutional Development); **Nelson A. Lalas**, Department Manager; **Lisa I. Hernandez**, Department Manager; **Ruth S. Ramirez**, Department Manager (Management Consultancy Services)



From left: **Beinvenida M. Tongol**, Department Manager, up to 05 May 2023; **Henrietta A. Maramot**, Department Manager; **Jona E. Andal**, Department Manager, starting 01 December 2023 (Management Consultancy Services); **Alexander Paul T. Rivera**, Department Manager, starting 01 June 2023; **Nollie B. Alamillo**, Department Manager, up to 26 April 2023 (Institutional Development); **Arnel P. Galarpe**, Acting Division Manager, up to 03 December 2023 (Consumer Development and Protection) and Concurrent Officer-in-Charge, from 27 April - 03 July 2023 (Organizational Management and Development)



From left: **Claire P. Quetua**, Acting Division Manager, starting 04 December 2023 (Consumer Development and Protection); **Percival G. Crisostomo**, Division Manager, up to 26 April 2023; **Imelda I. America**, Officer-in-Charge, starting 04 July 2023 (Organizational Management and Development); **Anafel B. Tio**, Department Manager (Electric Cooperative (EC) Audit); **Cayetano B. Juarez**, Division Manager (EC Financial Management Audit); **Rodel M. Gipulan**, Division Manager (EC Operation and Systems Audit)

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Calapan City, Oriental Mindoro



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Odiongan, Romblon



Romblon, Romblon



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Libmanan, Camarines Sur



Naga City, Camarines Sur



Iriga City, Camarines Sur



Tigaon, Camarines Sur



Legaspi City, Albay



Irosin, Sorsogon



Sorsogon City, Sorsogon



Bato, Catanduanes



Mobo, Masbate



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Midsayap, Cotabato



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GLOBAL REPORTING INITIATIVE (GRI) CONTENT INDEX

STATEMENT OF USE

The National Electrification Administration (NEA) has reported the information cited in this Global Reporting Initiative (GRI) content index for the period 01 January 2023 to 31 December 2023, *with reference* to the GRI Standards, emphasizing transparency and accountability in its operations. This report outlines NEA's economic, environmental, and social impacts, demonstrating compliance with global best practices in sustainability reporting. The GRI framework enables NEA to systematically disclose its governance, strategy, and performance, ensuring that stakeholders can effectively evaluate its commitment to rural electrification, financial integrity, and sustainable development.

GRI 1: FOUNDATION 2021

GRI Standard Code	Disclosure Number	Disclosure Title	Corresponding Topics	Disclosure Reference Page
GRI 2	2-1	Organizational Details	About NEA - Cover description, Vision, Mission	Pages 6-7
GRI 2	2-9	Governance Structure and Composition	NEA Board of Administrators - Details on board members, their roles, qualifications, and relevant experiences	Pages 12-13
GRI 2	2-9	Governance Structure and Composition	Governance Structure - Composition and functions of NEA's governance bodies, including the Board of Administrators and Committees	Pages 12-13
GRI 2	2-14	Role of the Highest Governance Body in Sustainability Reporting	NEA Board Committees - Activities and resolutions of Board Committees, including governance, audit, and risk management	Pages 12-13
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Notes:

- **GRI 2** covers general disclosures, including organizational details, governance, ethics, and stakeholder engagement.
- **GRI 3** focuses on the process of determining material topics and how they are managed.
- **GRI 201, 203, 302, 305, and 404** are topic-specific standards covering economic performance, indirect economic impacts, environmental performance, and training and education.
- The disclosures have been matched to the most relevant **GRI 2021 Standards**.
- Page numbers correspond to the sections in the **NEA 2023 Annual Report** where the information can be found.

This table aligns NEA's 2023 Annual Report with the GRI 2021 Standards, ensuring a comprehensive and organized approach to sustainability reporting that meets current global best practices.



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